



# Salvage-Titled Vehicle Notification

Date of Notice: \_\_\_\_\_

VIN: \_\_\_\_\_


You are hereby notified that the vehicle listed above has been classified as a “salvage-titled vehicle.”

Tesla or the Tesla Approved Body Shop might have used the following resources to confirm whether or not a vehicle is classified as salvaged:


- Government or regulatory agencies
- Results of other internal investigations
- Independent vehicle history agencies (for example, CARFAX)
- Internet forums and vehicle auction sites

For all salvage-titled vehicles:

- Tesla and/or the Tesla Approved Body Shop will not guarantee the safety or operability of salvage-titled vehicles. After a vehicle has been declared a total loss or has been classified as a salvage-titled vehicle, repairs performed to bring a vehicle back into service may not meet Tesla standards or specifications, and any failures, damages, or injuries occurring as a result of such repairs are solely the responsibility of the vehicle owner.
- All inspections and repairs are at the customer’s expense unless the inspection or repair is performed due to a recall.


 **NOTE:** Repairs due to recalls will be performed at no charge unless the safe repair of the vehicle is prevented either by the condition of the vehicle or by vehicle modifications not made by Tesla. If the Tesla Service Center or the Tesla Approved Body Shop determine that the vehicle is not safe to repair, the recall-related repair will not be performed until the customer has returned the vehicle to a condition that the Tesla Service Center determines is safe to repair.

- Any Tesla limited warranties and extended service agreements for the vehicle are void.
- Supercharging and/or “fast charging” through 3rd party chargers of the Salvage-Titled vehicle is permanently disabled.

 **NOTE:** Once a vehicle is marked as being unsupported or having a salvaged title, Supercharging and/or fast charging through 3rd party chargers is permanently disabled.

- A “Salvage-Titled Vehicle High Voltage Safety Inspection” may be performed at the customer’s expense on the vehicle to determine if the high voltage components are safe to work on or access.
- HV related components may not be repaired or accessed by a Tesla Service Center until the vehicle has passed the Salvage-Titled Vehicle High Voltage Safety Inspection. High voltage components include, but are not limited to, the following:

<p><b>Roadster</b></p> <ul style="list-style-type: none"> <li>○ Positive Temperature Coefficient (PTC) heaters</li> <li>○ AC compressor</li> <li>○ Electric motor (drive unit)</li> <li>○ HV battery or ESS internal components</li> <li>○ HV cables</li> <li>○ Charge port inlet</li> <li>○ 400V controller</li> <li>○ PEM (Power Electronic Module)</li> </ul>	<p><b>Model S and Model X (all versions)</b></p> <ul style="list-style-type: none"> <li>○ Battery heater</li> <li>○ Positive Temperature Coefficient (PTC) heaters</li> <li>○ AC compressor</li> <li>○ Drive unit (front or rear)</li> <li>○ HV battery internal components</li> <li>○ DCDC converter</li> <li>○ HV cables</li> <li>○ Front Junction Box (FJB)</li> <li>○ High Voltage Junction Box (HVJB)</li> <li>○ Chargers</li> <li>○ Charge port</li> </ul>
<p><b>Model 3</b></p> <ul style="list-style-type: none"> <li>○ Drive inverter</li> <li>○ Battery chiller</li> <li>○ Positive Temperature Coefficient (PTC) heater</li> <li>○ AC compressor</li> <li>○ Drive unit (front or rear)</li> <li>○ Penthouse internal components</li> <li>○ HV cables, busbars, joints, or connectors</li> <li>○ Charge port</li> </ul>	<p><b>Model Y</b></p> <ul style="list-style-type: none"> <li>○ Drive inverter</li> <li>○ Battery chiller</li> <li>○ AC compressor</li> <li>○ Drive unit (front or rear)</li> <li>○ Penthouse internal components</li> <li>○ HV cables, busbars, joints, or connectors</li> <li>○ Charge port</li> </ul>

 **NOTE:** Only Tesla Service Centers may perform the Salvage-Titled Vehicle High Voltage Safety Inspection.

For more information about the Salvage-Titled Vehicle High Voltage Safety Inspection process, refer to TN-18-00-001, “Unsupported Vehicle Policy”.

- Parts availability is not affected. For a Salvage-Titled vehicle:
  - Any Unrestricted or Over-the-Counter part may be purchased.
  - Restricted parts that are not high-voltage related cannot be sold directly to the customer, but may be installed by the Service Center at customer expense.
  - Restricted parts that are high-voltage related cannot be sold to the customer and may not be installed by the Service Center unless the vehicle has passed the “Salvage-Titled Vehicle High Voltage Safety Inspection.” After the vehicle has passed the “Salvage-Titled Vehicle High Voltage Safety Inspection,” high-voltage related parts may be installed by the Service Center at customer expense.

- To find the status of the Salvage-Titled Vehicle High Voltage Safety Inspection for a particular vehicle, look up the vehicle in SCA/Warp, and check the “Special Instructions” section.
- **If the vehicle has not passed the Salvage-Titled Vehicle High Voltage Safety Inspection:**
  - Tesla Service Centers may not perform high voltage system maintenance or service on a salvage-titled vehicle before it has passed a “Salvage-Titled Vehicle High Voltage Safety Inspection.”
  - Tesla Service Centers may perform services or access systems and components that are not high voltage on a salvage-titled vehicle before it has passed a “Salvage-Titled Vehicle High Voltage Safety Inspection.”
  - Tesla Approved Body Shops (TABS) may perform services or repairs on salvage-titled vehicles. The body shop may, however, decline to perform any activities on the vehicle, at the discretion of (TABS). If the vehicle has not passed the Salvage-Titled Vehicle High Voltage Safety Inspection, and TABS does perform activities that involve the high voltage systems, the body shop accepts and assumes liability for all damages and injuries including without limitation all the risks for:
    - Injuries to repair technicians that might work on the vehicle
    - Damage to body shop tools or equipment
    - Damage to the vehicle
  - Supercharging and/or “fast charging” through 3rd party chargers remains disabled.
- **If the vehicle has passed the Salvage-Titled Vehicle High Voltage Safety Inspection:**
  - Tesla Service Centers may perform high voltage system maintenance or service on the Salvage-Titled vehicle after it has passed a Salvage-Titled Vehicle High Voltage Safety Inspection.
  - Tesla Service Centers may perform services or access systems and components that are not high voltage on a salvage-titled vehicle before it has passed a “Salvage-Titled Vehicle High Voltage Safety Inspection.”
  - Tesla Approved Body Shops (TABS) may perform services or repairs on salvage-titled vehicles. TABS may, however, decline to perform any activities on the vehicle, at the discretion of TABS.
  - Any Tesla limited warranties and extended service agreements for the Salvage-Titled vehicle remain void.
  - Supercharging and/or “fast charging” through 3rd party chargers remains disabled.
  - The vehicle remains classified as an “unsupported vehicle.”

Refer to TN-18-00-001, “Unsupported Vehicle Policy” for more information.



**NOTE:** You, the vehicle owner, are required to provide a copy of this notification to any subsequent purchasers of the vehicle.



**NOTE:** For any questions about Tesla’s Unsupported Vehicles Policy, contact your local Tesla Service Center.