



Replace Key Casings

Classification Campaign Bulletin **Section/Group** 17 - Electrical **Country/Region** All

Year 2012-2014 **Model** Model S **Version** All

Bulletin Classification: *This campaign bulletin addresses a known non-safety-related condition and provides recommended technical diagnosis and repair procedures. Apply this procedure to all vehicles in the affected VIN range listed. These instructions assume knowledge of motor vehicle and high voltage electrical component repairs, and should only be executed by trained professionals. Tesla Motors assumes no liability for injury or property damage due to a failure to properly follow these instructions or repairs attempted by unqualified individuals.*

Condition

The top of the key casing might wear prematurely, exposing the buttons underneath and causing a perceived quality issue.

Correction

Replace the original key casings with updated parts that are less susceptible to premature wear.

Correction Description	Correction	Time
SB-16-17-004 Not Applicable	S011617004	0.00
Replace 1 Key Casing To Prevent Wear	S021617004	0.05
Replace 2 Key Casings To Prevent Wear	S031617004	0.10

Required Part(s):	Part Number	Description	Quantity
	1032984-00-B	KEY FOB ENCLOSURE SPARES KIT, MODEL S	2

These part numbers were current at the time of publication. Use the revisions listed or later, unless otherwise specified in the Parts Manual.

Procedure

1. Replace both key casings that were delivered with the vehicle (refer to Service Manual procedure 17250202).

NOTE: If the customer has more than 2 keys, only replace the casings for the keys that were originally delivered with the vehicle.

Affected VIN(s) Affected Model S vehicles built between approximately September 15, 2012 and September 3, 2014.

NOTE: This is a simplified summary of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

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