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|  <b>Tesla, Inc.</b><br><b>Service Bulletin</b>  |                         | <h2>Replace 2<sup>nd</sup> Row Seat Back Panels</h2> |   |
| <b>SB-20-13-003</b><br>April 9, 2020   |                         |  |   |
| <b>Classification</b><br>Campaign Bulletin   |                         | <b>Section/Group</b><br>13 - Seats                   | <b>Mobile Service</b><br>Can Perform<br>(where permitted) |
| <b>Model Year</b><br>2020  | <b>Model</b><br>Model Y | <b>Country/Region</b><br>North America               | <b>Version</b><br>All                                     |
| <small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small> |                         |  |   |


Campaign Bulletin: This campaign bulletin addresses a known non-safety-related condition and provides recommended technical diagnosis and repair procedures. Apply this procedure to all vehicles in the affected VIN list.

### Condition

Certain Model Y vehicles might have been built with 2<sup>nd</sup> row seat back panels (left, center, and right) that did not meet internal specifications, resulting in the panels not being flush with the 2<sup>nd</sup> row seat.

### Correction

Inspect the vehicle for symptoms related to the condition. If symptoms are present, replace the seat back panels.

 **NOTE:** Some vehicles might have already had one or more of the panels replaced prior to delivery. Make sure to check each panel for the condition, and replace all affected panels.

| Correction Description                       | Correction | Time |
|--|------------|------|
| SB-20-13-003 Not Applicable                  | S012013003 | 0.00 |
| Replace 2 <sup>nd</sup> Row Seat Back Panels | S022013003 | 0.05 |

|                     | Part Number  | Description              | Quantity |
|---------------------|--------------|--------------------------|----------|
| <b>If Necessary</b> | 1493919-90-B | Y 2R 60 BACKPANEL A-SIDE | 1        |
|                     | 1494077-90-B | Y 2R 40 BACKPANEL A-SIDE | 1        |
|                     | 1493924-90-B | Y 2R 20 BACKPANEL        | 1        |

These part numbers were current at the time of publication. Use the revisions listed or later, unless otherwise specified in the [Parts Catalog](#).

## Procedure

1. Open the liftgate and both rear doors.
2. Inspect the perimeter of the LH, center, and RH 2<sup>nd</sup> row seat back panels for an excessive gap between the seat back panel and the seat (Figures 1 and 2):



**✘ Figure 1 – Example of excessive gap between center seat back panel and seat**



**✘ Figure 2 – Example of excessive gap between LH seat back panel and seat**

3. Replace all affected seat back panels:
  - **LH (60) 2<sup>nd</sup> row seat back panel:** Refer to Service Manual procedure [13082302](#).
  - **RH (40) 2<sup>nd</sup> row seat back panel:** Refer to Service Manual procedure [13082312](#).
  - **Center (20) 2<sup>nd</sup> row seat back panel:** Refer to Service Manual procedure [13082322](#).
4. Close the liftgate and both rear doors.