 Tesla, Inc. Service Bulletin		<h2>Rework LH Door Mirror</h2>	
SB-21-12-003 April 23, 2021			
Classification		Section/Group	Mobile Service
Repair Bulletin		12 - Exterior Fittings	Can Perform (where permitted)
Model Year	Model	Country/Region	Version
2020-2021	Model Y	North America	All
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			


Repair Bulletin: This repair bulletin provides instructions on addressing a noted condition or possible customer concern regarding the operation of Tesla vehicles. These instructions should only be performed by trained professionals.

Condition

Some Model Y vehicles equipped with auto-dimming door mirror glass have difficulty adjusting the LH door mirror to extreme vertical angles.

Correction

Upon customer complaint, rework the LH door mirror to allow for additional vertical adjustment range.

 **NOTE:** The affected LH door mirror is within Tesla’s manufacturing specifications but may not meet customer expectations. As such, when performing this procedure, use the “Goodwill – Service” pay type; do not use the “Warranty” pay type.

Correction Description	Correction	Time
SB-21-12-003 Not Applicable	S012112003	0.00
Rework LH Door Mirror	S022112003	0.10

Procedure

1. Remove the LH door mirror glass (refer to Service Manual procedure [12092002](#)).
2. Use diagonal cutters to cut off the LH door mirror glass standoffs (Figures 1 and 2).

⚠ WARNING: To reduce the risk of personal injury, use cut resistant gloves and appropriate eye protection while performing this step.



Figure 1 – Standoffs shown



Figure 2 – Standoffs removed

3. Install the LH door mirror glass (refer to Service Manual procedure [12092002](#)).