

 <b>Tesla, Inc.</b> Service Bulletin		<b><i>Install Updated Tow Bar Label on Trailer Hitch Bar</i></b>	
<b>SB-21-19-002</b> May 20, 2021			
<b>Classification</b>		<b>Section/Group</b>	<b>Mobile Service</b>
Repair Bulletin		19 - Labels	Can Perform (where permitted)
<b>Model Year</b>	<b>Model</b>	<b>Country/Region</b>	<b>Version</b>
2016 - 2020	Model X	Europe	All
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Repair Bulletin: This repair bulletin provides instructions on addressing a noted condition or possible customer concern regarding the operation of Tesla vehicles. These instructions should only be performed by trained professionals.

## Condition

Some Model X vehicles were built with a tow bar label on the trailer hitch bar that shows a lower “D-value” (12,67 kN) than the value for which the trailer hitch is homologated (12,96 kN).

## Correction

Upon customer complaint, install the updated tow bar label on the trailer hitch bar.

Correction Description	Correction	Time
SB-21-19-002 Not Applicable	S012119002	0.00
Install Updated Tow Bar Label	S022119002	0.05

	Part Number	Description	Quantity
<b>If needed</b>	1672361-00-A	MX TOW BAR LABEL WITH UPDATE D-WEIGHT	1

This part number was current at the time of publication. Use the revision listed or later, unless otherwise specified in the [Parts Catalog](#).

**Shop supplies** IPA wipes

## Procedure

1. Remove the dust cover from the trailer hitch housing (Figure 1).



Figure 1

2. Locate the tow bar label on the trailer hitch bar and confirm that the D-value printed on the label is 12,67 kN (Figure 2). If the D-value on the label is 12,96 kN, discontinue this procedure.



Figure 2

3. Install the new label:

- a. Peel off the old label.

**⚠ CAUTION:** Do not use a sharp object to peel off the label as this could damage the trailer hitch bar.

- b. Use an IPA wipe to clean the surface of the trailer hitch bar.
- c. Install the new label with the correct “D-value” (12,96 kN) (Figure 3).



Figure 3

4. Reinstall the dust cover to the trailer hitch housing (Figure 4).



Figure 4