



Using Apple Remote Access With Macintosh PowerBook Computers

This supplement contains special information for using Apple Remote Access Personal Server for Macintosh or Apple Remote Access Client for Macintosh with the following PowerBook computers:

- PowerBooks with an internal modem
- PowerBooks with an Express Modem

Using Apple Remote Access on a PowerBook with an internal modem

In the PowerBook control panel, indicate the physical modem port the PowerBook will use. Make sure that the port and modem script you select in the Remote Access Setup window are consistent with the setting in the PowerBook control panel.

For example, if you want to use a Macintosh PowerBook Fax/Data Modem, follow these steps to ensure that the Remote Access Setup window and PowerBook control panel settings are consistent:

- 1 In the Remote Access Setup window, choose Apple Modem 2400 from the Modem pop-up menu and choose Internal Modem from the Port pop-up menu.**
 - 2 In the PowerBook control panel, click the Internal Modem button.**
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Using Apple Remote Access on a PowerBook with an Express Modem

If you plan to use Apple Remote Access on a PowerBook with an Express Modem, read the following sections.

Changing from an internal to an external modem

To use an external modem instead of your internal Express Modem:

- 1 **With the Remote Access Setup window closed, open the PowerBook control panel and click the External Modem button.**
- 2 **Open the Remote Access Setup window.**
- 3 **Select the appropriate port in the Port pop-up menu.**

IMPORTANT If the Remote Access Setup window is not closed in step 1, no external modem selection will appear in the Port pop-up menu in step 3. Close the Remote Access Setup window, then open it again to make the external modem selection appear.

Using the Express Modem when the PowerBook goes to sleep

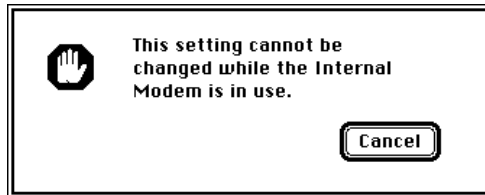
If you have an active Remote Access connection using the Express Modem and the PowerBook goes to sleep (either because you put it to sleep or because it went to sleep automatically), the PowerBook may freeze. If so, you may be running an old version of the Express Modem software. Upgrade your software to at least version 1.1.

Removing the Serial Port Arbitrator (an update to the Express Modem Read Me file)

Disregard the section in the Express Modem Read Me file that tells you to remove the Serial Port Arbitrator from the Extensions folder in your System Folder. Remove the Serial Port Arbitrator only if it is causing problems (for instance, other programs that use the serial port don't function properly, or you see a dialog box that says the serial port is in use when it is not).

Answering calls with Apple Remote Access Personal Server after changing from External to Internal Modem

If you have the “Answer calls” checkbox selected in the Remote Access Setup window and change from External to Internal Modem in the PowerBook control panel, the following alert box appears:



- 1 Click Cancel.
- 2 In the Remote Access Setup window, deselect the “Answer calls” checkbox.
- 3 In the PowerBook control panel, click the Internal Modem button.
- 4 In the Remote Access Setup window, click the “Answer calls” checkbox.

Answering calls with Apple Remote Access Personal Server after turning the Express Modem off, then back on

If the “Answer calls” checkbox is selected in the Remote Access Setup window and you click the Off button in the Express Modem control panel and then click the On button, you will not be able to answer or make calls. Deselect the “Answer calls” checkbox, then reselect it.

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