



555-601-110
October 1994

MERLIN LEGEND® Communications System BRI Access Button Quick Reference

The BRI (Basic Rate Interface) Access button is a button programmed on any of the first ten buttons on your telephone. Using this button, you can use BRI features available through your local telephone company, known as the *central office* or *CO*.

Similar to the MERLIN LEGEND Trunk-to-Trunk Transfer feature, the Central Office (CO) Transfer feature allows you to connect the caller to a branch office in a distant office or redirect a local or long-distance misdialed number to the correct number. By using the BRI Access button to dial the destination station of your call, the BRI lines to the MERLIN LEGEND system are available for additional in-coming calls and call handling. In addition to the CO Transfer feature, the BRI Access button also identifies the last line used for a call for use with the Local Area Signaling Services (LASS) features. The LASS features provide you with call management capabilities:

- Automatic Callback
- Automatic Recall

Note: Depending on your CO, the names of these features and their feature codes, and the voice prompts you hear may vary.

Each of these features can be activated on any multi-line telephone with a Personal Line button for the BRI line on which the call was placed or received. However, use of the LASS features is not recommended in a pool environment.

Note: There can be only one BRI Access button on a telephone.

Check with your system administrator that your telephone has been programmed to use the BRI Access button features. Procedures for using each of these features follow.

BRI Access Button Quick Reference

CO Transfer

With the CO Transfer feature using BRI lines, your line is available following the completion of the transfer and is not used for the duration of the call,

Procedure

To transfer a call outside of the MERLIN LEGEND system using the BRI Access button:

1. While a call on a BRI line is in progress, press the **Transfer** button,
The call is placed on hold, The system automatically selects a System Access (SA) or Intercom (ICOM) Voice or Ring button.
2. Press the **BRI Access** button, The red and green LEDs next to the BRI Access button lights,
The green LED next to the line button with the held call flutters to indicate the call is on hold, You receive a dial tone. The caller outside being transferred hears silence while the call is being connected,
3. Dial the outside telephone number,
Note: Do not use Automatic Route Selection (ARS) or pool dial-out code to dial the outside number.
Depending on your CO, you may need to dial **9** to access an outside line.
— *If you receive no answer or a busy signal at the destination telephone number you can return to the call being held for transfer by pressing the line button associated with that call. This action removes the transfer request and connects you with the origins/ call.*
4. When the destination party answers the call, press the **Transfer** button or hang up to complete the transfer,
— *Depending on your CO, the party to receive the transferred call, may need to answer or the call may be disconnected,*
The LEDs next to the BRI line and the BRI Access button go off to indicate that both line buttons are available for use.

BRI Access Button Quick Reference

Automatic Callback

With the Callback feature, you can automatically place a call to the last telephone number called to a BRI Personal Line, even if the caller's number is unknown,

Procedure

Follow these steps:

1. With the telephone receiver off-hook, press the **Personal Line** button,
*The Personal Line green LED lights,
You receive a dial tone.*

Proceed to step 4.

If more than one BRI line is assigned as a Personal Line button and you do not know which Personal Line button was used to receive the last call, follow steps 2 and 3:

2. If your telephone is an MLX display set, press the **BRI Access** button. You receive the display: Dial 4 for In; 6 for Out. Dial 4 which represents the letter "I" for incoming calls,
*The red LED (which represents the MERLIN LEGEND Idle Line Preference feature) moves to the last Personal Line button used to receive an incoming call on a BRI line.
The green LED next to the BRI Access Button goes off.*
3. Lift the receiver, or if the telephone is equipped with a speakerphone, press the **Speakerphone** button.
*The green LED lights.
You receive a dial tone.*

Proceed to step 4.

4. Dial the **feature code** to activate the Callback feature.

The telephone number from which the last call was received on the BRI line is automatically dialed by the CO.

- *If the telephone number being called is available, you hear ringback, Identify yourself to the party called.*
- *If the number is busy the CO "camps" or queues the call at the called number. When the number is available, the CO calls you back on the BRI line used to place the call. All telephones sharing the Personal Line button ring with a priority ring (four-burst ring for MLX sets; three-burst ring for analog multiline phones) to indicate the completed call.*

BRI Access Button Quick Reference

Automatic Recall

With the Recall feature, you can automatically place a call to the last telephone number called from a BRI Personal Line without manually redialing the number,

Procedure

Follow these steps:

1. With the telephone receiver off-hook, press the **Personal Line** button.

The Personal Line green LED lights,

You receive a dial tone,

Proceed to step 4.

If more than one BRI line is assigned as a Personal Line button and you do not know which Personal Line button was used to make the last call, follow steps 2 and 3:

2. If your telephone is an MLX (display set), press the **BRI Access** button. You receive the display: Dial 4 for In; 6 for Out. Dial 6 which represents the letter "O" for outgoing calls,

The red LED moves to the last Personal Line button used to make an outgoing call (excluding calls made on a BRI Access button to initiate a CO-based transfer).

The green LED next to the BRI Access Button goes off.

3. Lift the receiver, or if the telephone is equipped with a speakerphone, press the **Speakerphone** button.

The green LED lights,

You receive a dial tone,

Proceed to step 4.

4. Dial the **feature code** to activate the Recall feature. The telephone number from which the last call was received on the BRI line is automatically dialed by the CO.

— *If the telephone number being called is available, you hear ringback. Identify yourself to the party called.*

— *If the number is busy the CO "camps" or queues the call at the called number. When the number is available, the CO calls you back on the BRI line used to place the call. All telephones sharing the Personal Line button ring with a priority ring (four-burst ring for MLX sets; three-burst ring for analog multiline phones) to indicate the completed call.*