MERLIN LEGEND® End User Training

PRODUCT OVERVIEW

Maximize the power of your MERLIN LEGEND!

It's not just a phone with extra buttons. Master the basic features with this informative videotape for the MERLIN LEGEND digital (MLX), multi-line analog (BIS) and single line analog telephones.

This videotape is divided into four segments. View the introduction then fast forward to the segment specific to your MERLIN LEGEND telephone.

WHAT YOU'LL LEARN

This 51 minute videotape has a five minute introduction and three fifteen minute (approximately) modules for the digital, multi-line analog and single-line telephones. Watch the module that applies to you for these features:
- What the lights and tones signify
- Making and receiving outside calls
- Placing acall on hold
- Transferring a call
- Setting up a conference call
- Using the telephone (if applicable)
- Understanding the display features and information (if applicable)
- Programming your MERLIN LEGEND

TARGET AUDIENCE

- All MERLIN LEGEND users
- A helpful aid for new employees

ADDITIONAL INFORMATION

WHAT'S INCLUDED
A handout to assist display programming on MLX (digital) phones, code programming for MLX or BIS (multi-line analog) phones and feature codes.

TO ORDER CALL
1-800-635-8866 (NSSD)
1-800-451-2100 (SBD)
Monday - Friday
8:00 a.m. - 8:00 p.m. EST

PEC Code
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