DSG Technology

Unified Messaging

InterMail IM 1200

DSG TECHNOLOGY

Your Total VoIP & CTI Solution Provider

Who are we

DSG aims to be the total VoIP and CTI Solutions Provider.

Today, DSG is a world-class contributor in the Internet and Computer Telephony industry, with a reputation for leading technologies and reliable products and services.

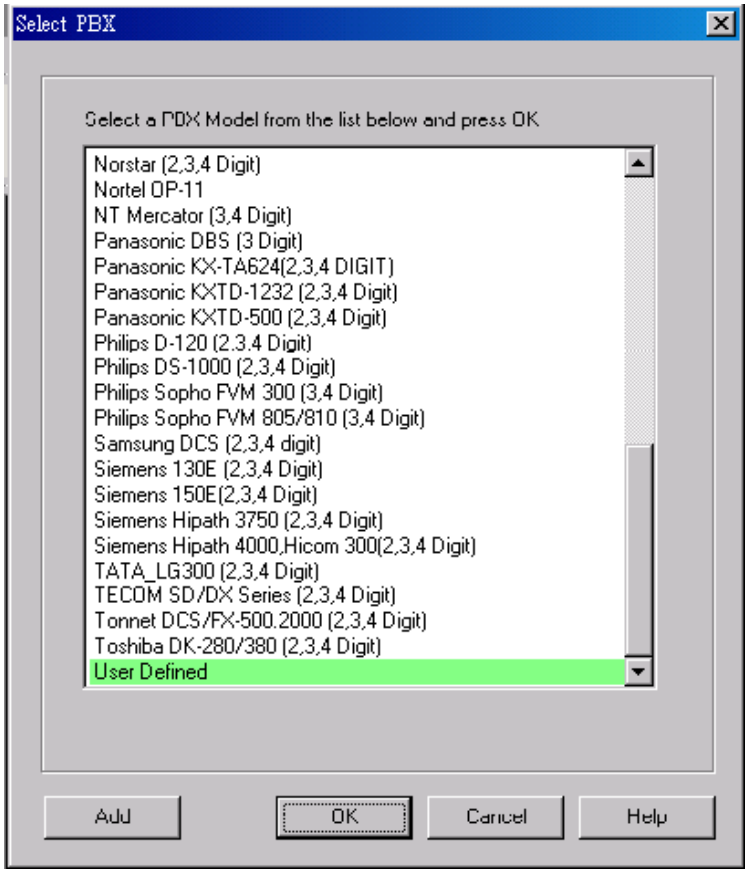
New Generation Voice Mail System

IM 1200 is a new generation voice mail system that combines the Internet with voice processing technologies to provide a robust, dynamic, and user friendly voice messaging system

System Features

▶ Easy PBX Integration

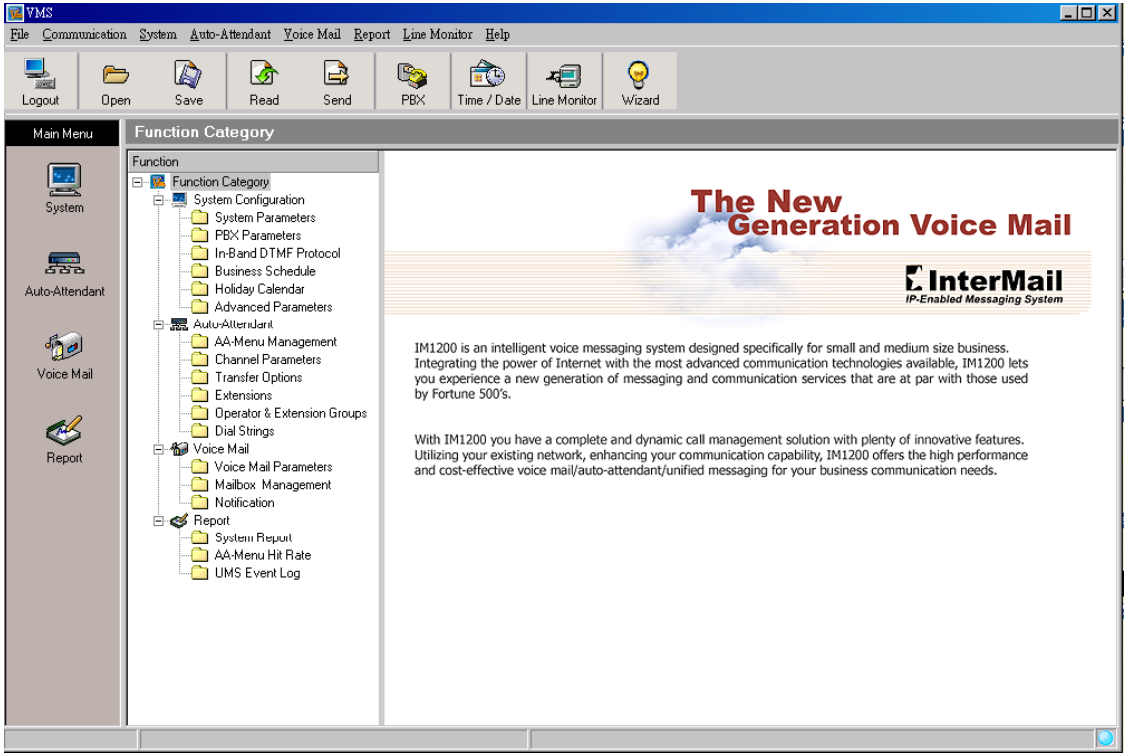
Simply pick the PBX from the PBX list and then select the call transfer method.



System Features

Network Based Voicemail Management Software (VMS)

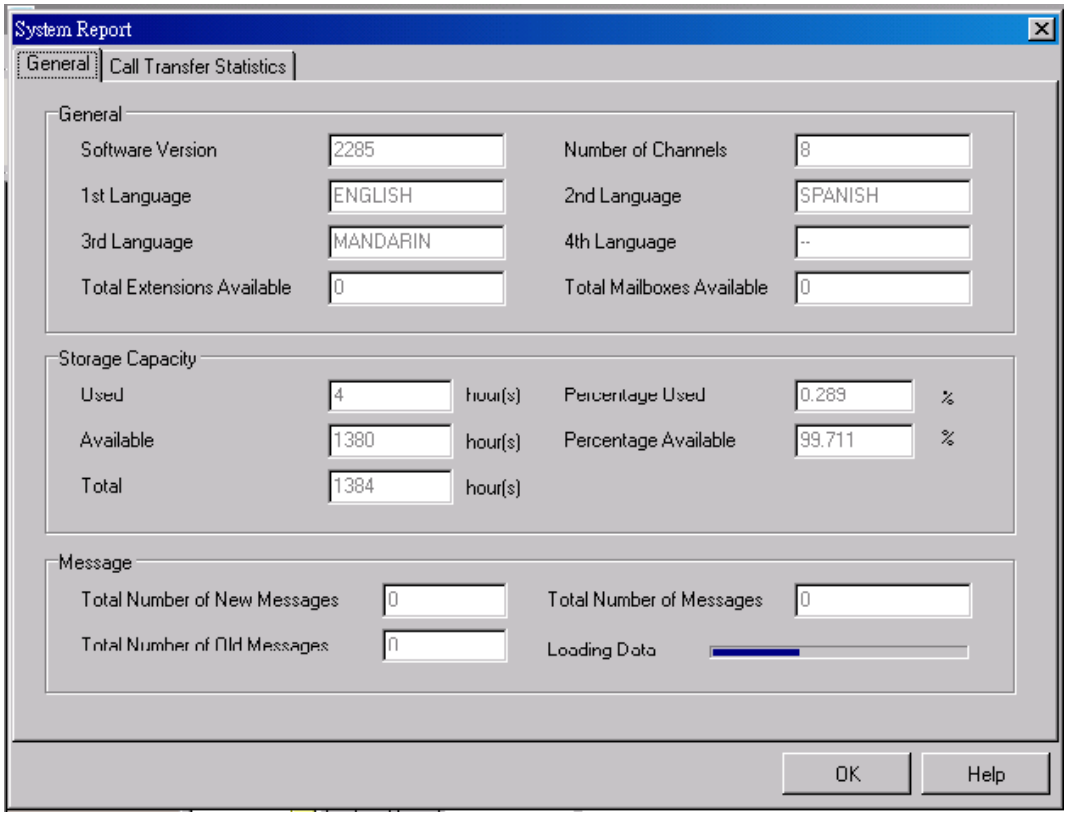
Providing an easy graphical user interface to maintain the system via local and wide area network.



System Features

System Report

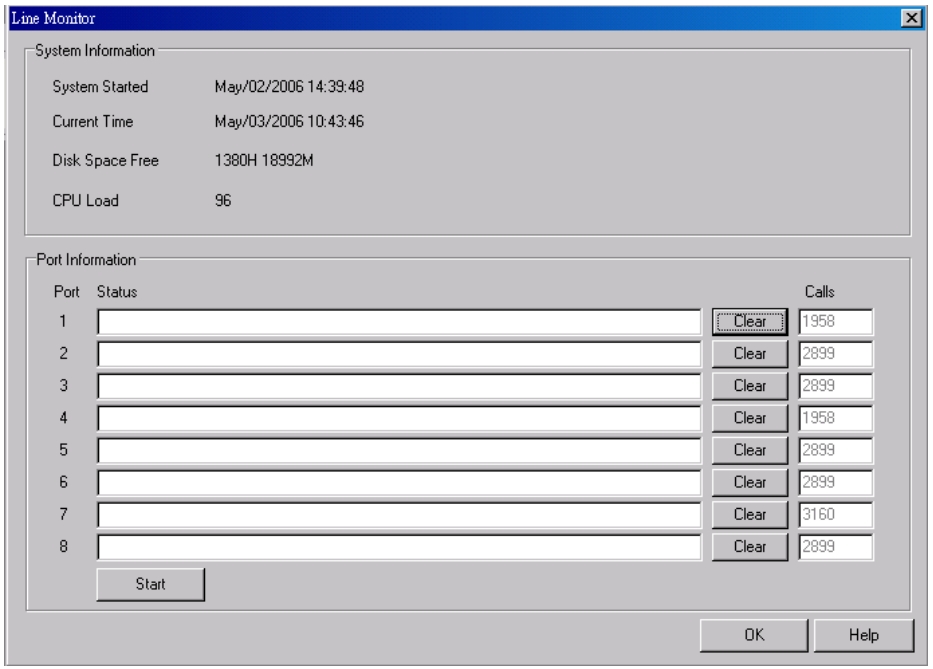
Offers the system administrator easy overview of call statistics, mailbox usage, system status and performance.



System Features

Live System Monitoring

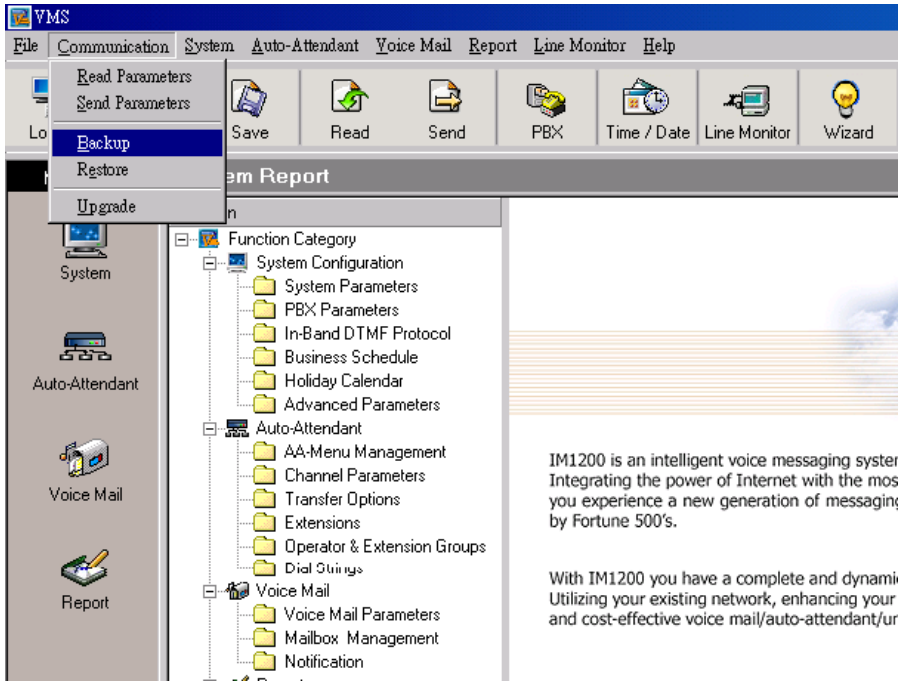
All system activities can be monitored through the network using the VMS utility program. The DTMF inputs and outputs at each voice channel can be captured by a built-in line monitor (digit grabber)



System Features

System Configuration Backup

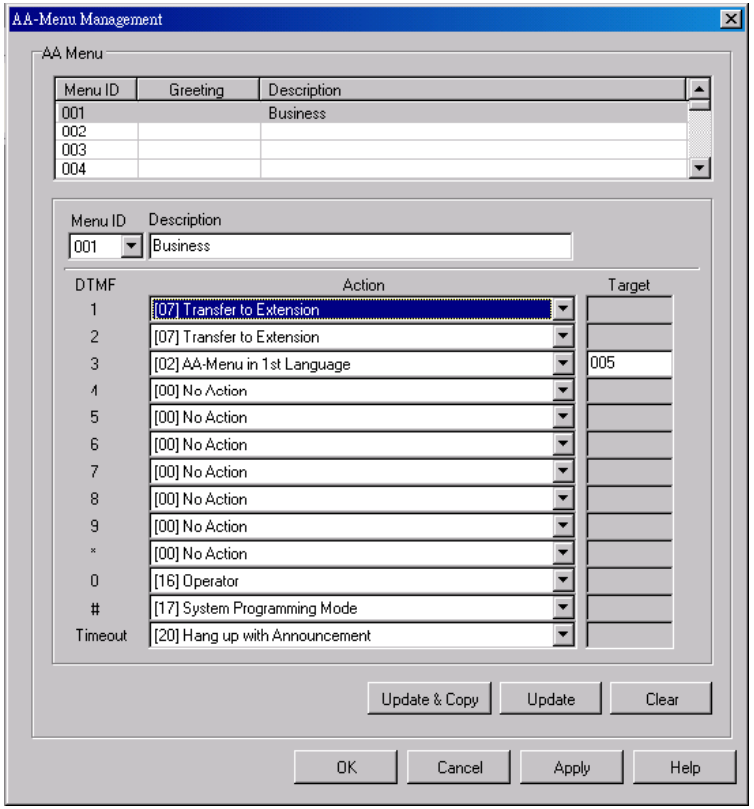
The system parameters and mailbox configurations can be backed up to the system administrator's local hard drive. This enables you to keep records of various installations and expedite disaster recovery.



Auto-Attendant Features

Custom Automated Attendant Menu

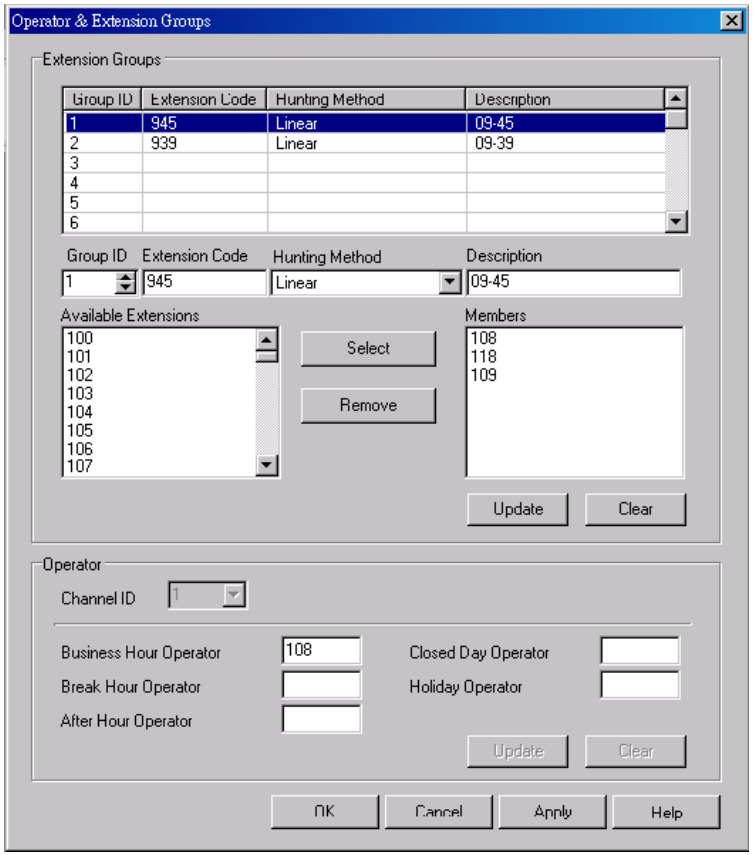
Up to 300 different Auto Attendant Menus (AA Menus) can be designed and used to handle calls differently per different time of day, day of week, and line of the system.



Auto-Attendant Features

Operator & Extension Groups

Extensions can be grouped together to form a team of operators, a department, or for other purposes.



Auto-Attendant Features

Call Distribution

Calls can be distributed among group members in linear, circular, or ACD fashion.

Automatic Call Forward & Do-Not-Disturb

These are convenient call answering options that can be individually set for each extension.

Auto-Attendant Features

Conference Call

If supported by your PBX, IM1200 can transfer calls to an external phone number when the called party is not at his/her extension.

Voice Messaging Feature

Unified Messaging System

Your voice message can be delivered to your e-mail address as a Wave file attachment. The messages can be categorized as new or old message after its delivery.

Virtual and Multi-Tenant Mailboxes

Aside from Real mailboxes, IM1200 provides Virtual and Multi-Tenant mailboxes for messaging-only or extension sharing applications.

Personal Distribution Lists

Each mailbox can define up to 9 personal message distribution lists. Messages can be sent to multiple recipients with a simple selection of a list.

Automatic Message Forward

Forward all messages to a co-worker's mailbox or a distribution list when you are away. Messages can be easily shared this way without any of them being overlooked.

Voice Messaging Feature

Versatile Message Notification

Via extension, message lamp, pager, regular phone, mobile phone, and E-mail.

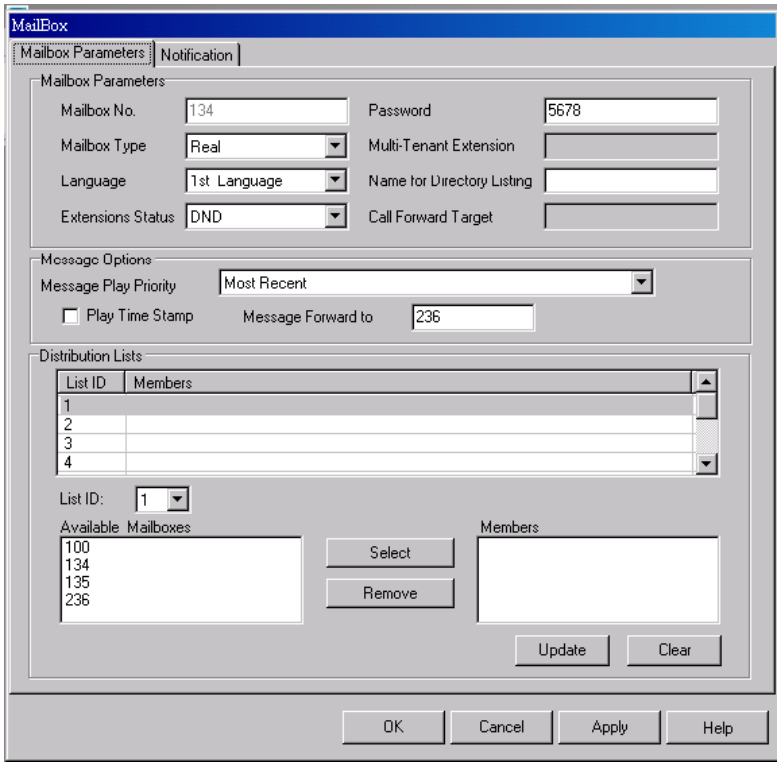
Urgent and Private Message Tags

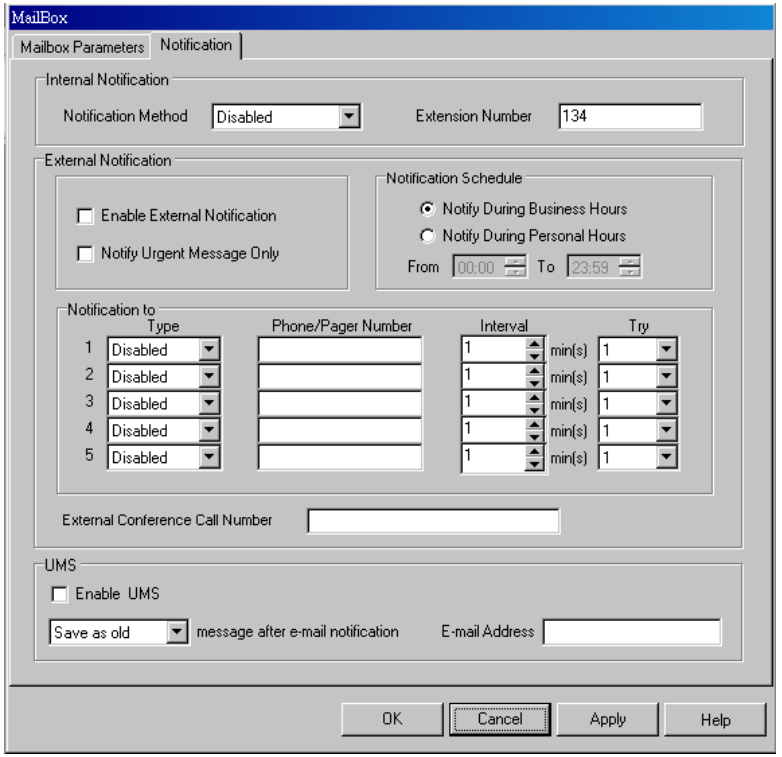
Messages can be marked with different tags to indicate the nature of the messages. The playback of the messages can also be prioritized based on the tag.

Message Play Control

A comprehensive set of commands including Replay, Save, Delete, Time Stamp, Forward, Skip, Rewind, Fast Forward, and Volume Adjustment, offers the user a convenient and efficient way of playing back messages.

Voice Messaging Feature





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