HT-Two
User Guide

Callscape
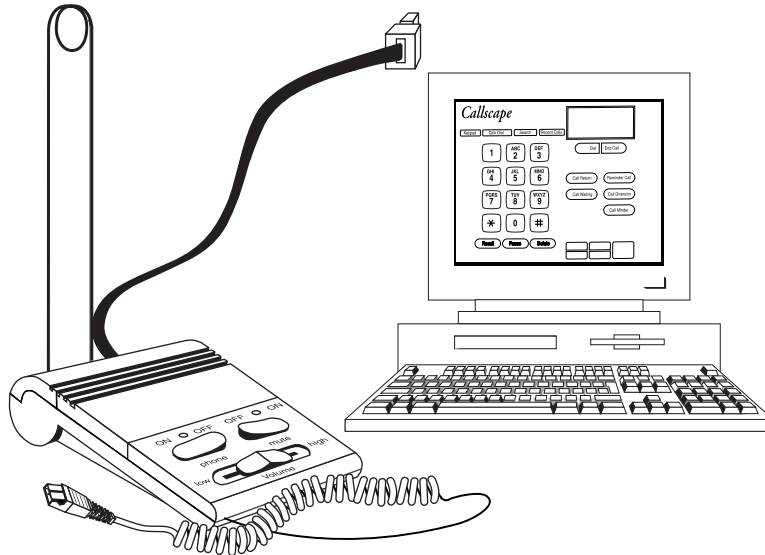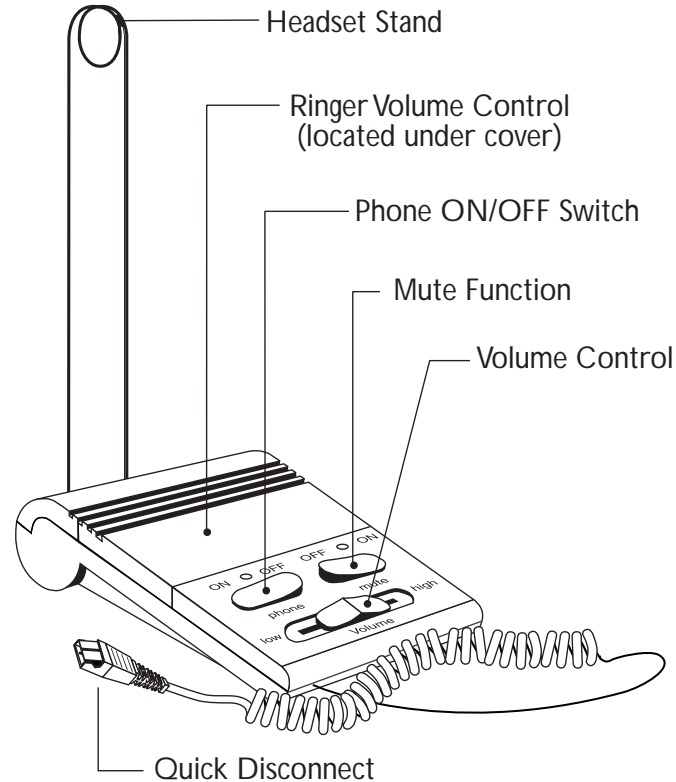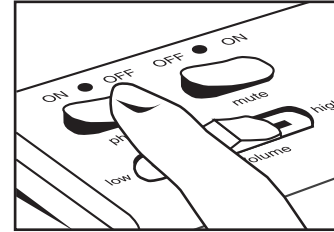
GN Netcom, Inc.

HT-Two System Components and Description

The HT-Two is an FCC-approved phone for connection to a compatible PABX or direct exchange analog line. It can be used with an analog modem for CTI applications, or as a stand-alone unit for incoming calls. It can also be used in parallel with an approved analog desktop phone for headset use.
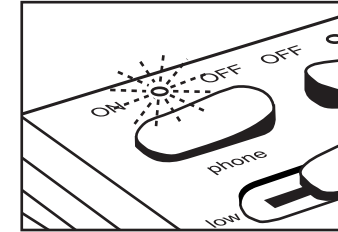
Headset Stand

Ringer Volume Control
(located under cover)

Phone ON/OFF Switch

Mute Function

Volume Control

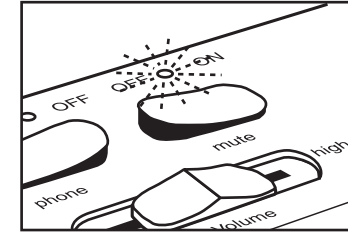Quick Disconnect

HT-Two Feature Set

Phone Switch

In the "on" position a phone call is answered, and in the "off" position a call is released.
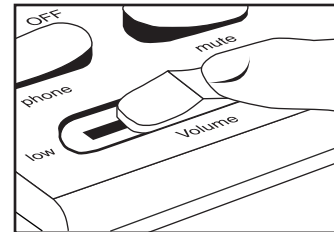
Phone Switch LED

A solid light indicates the phone switch is in the "on" position or a call is in progress. A flashing light indicates an incoming call.

Mute Switch

In the "on" position the user will not be overheard by the person on the other end of the line. When activated, the mute LED flashes to indicate the microphone is muted.

Volume Switch

Sliding toward "high" increases your receive volume, while sliding toward "low" decreases the audio receive.

Tone Ringer

The HT-Two provides an audible tone ringer through the headset when there is an incoming call.
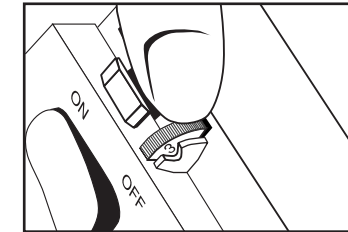
Ring Adjustment

To adjust the tone ringer sound level to the headset, slide the cover-plate to the left and lift off. While the phone is ringing, turn the rotary switch to increase or decrease ringer volume.

Connecting Equipment

Before connecting the HT-Two to your PC or phone system, the "phone" switch must be in the "off" position.
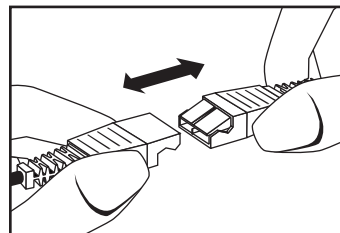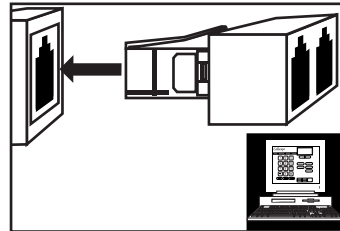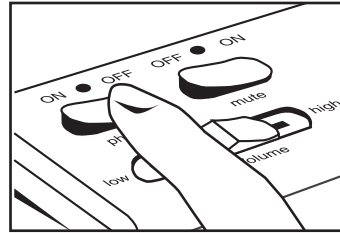
PC Modem Connection

If your PC's modem is equipped with two modular phone ports, then the HT-Two can be plugged directly into the one labeled "phone".

If your PC's modem has only one modular port, use a single line, "dual" modular port adapter to connect both the HT-Two and modem to a single phone line wall socket.

Stand-Alone Connection

Simply plug the HT-Two phone cord into the open phone line wall socket.

Finally, connect the headset to the HT-Two via the Quick Disconnect plug and you are ready for use.

Receiving and Placing Calls

Receiving A Call

When there is an incoming call, simply move the "phone" switch to the "on" position and answer the call.

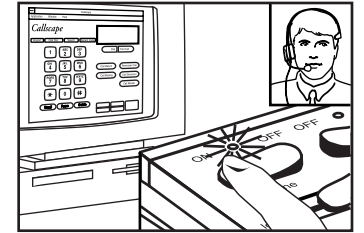At the conclusion of the call, position the switch in the "off" position.

Note: For PC or CTI applications, the call may have to be accepted or released through the application software.

Placing A Call

HT-Two has no keypad. In order to make a call the user must utilize their CTI application.
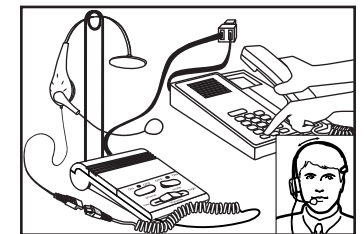
Calls with a Personal Computer
• Put the headset on.
• Dial via the software application while moving the "phone" switch into the "on" position.
• When the call is answered on the other end you will be able to converse.
• At the end of the call, release the call via the software application and position the "phone" switch to the "off" position.

Calls with an Analog Telephone
• Put the headset on and position the HT-Two's "phone" switch in the "on" position.
• Temporarily lift the handset off the telephone, and dial the required number.
• When the phone at the other end starts to ring, the handset can be replaced and the conversation can take place via the HT-Two.
• To release the call, position the HT-Two's "phone" switch in the "off" position.

FCC Notice to Users

Upon request only, you must notify your telephone utility company (telco) of your intention to install or permanently remove an FCC Part 68 registered device or system. Include the FCC Registration Number and the Ringer Equivalence Number (REN) located on the amplifier label.

The telco has the right to make changes to their network, which may affect the operation of your equipment, provided you are given adequate advance written notice to permit correct operation.

IC Notice to Users

The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirement as prescribed in the appropriate Terminal Equipment Technical Resource Document(s). The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs of alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should NOT attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Warranty

GN Netcom, Inc. warrants this product against all defects in material and workmanship for a period of two years from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows:
• The warranty is limited to the original purchaser.
• The warranty is void if the serial number, date code label or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties.
• The responsibility of GN Netcom, Inc. under this warranty shall be limited to the repair or replacement of the product at the sole discretion of GN Netcom, Inc.
• Any implied warranty on GN Netcom, Inc. products is limited to two years from the date of purchase on all parts, including the cords and connectors. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, ear tips, decorative finishes, batteries, and other accessories. GN Netcom, Inc. is not liable for any incidental or consequential damages arising from the use or misuse of any GN Netcom, Inc. product.
• A copy of your receipt or other proof of purchase is required. Without proof of purchase, your warranty is defined as beginning on the date of manufacture as labeled on the product.
• This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Unless otherwise instructed in the User Guide, the user may not, under any circumstances, attempt any service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the factory or authorized service agency for all such work.

To Obtain Service

For customer service and technical support, call GN Netcom, Inc. at 1-800-826-4656.

If it becomes necessary to send a unit in for repair, it is not necessary to call for a Return Material Authorization (RMA) number, as one will be assigned upon receipt of the package at the factory.

Ship the product in a suitable shipping container, fully insured and with the shipping charges prepaid. Include the following with the product:
• Your name, company name, address and telephone number.
• A description of the problem.
• A copy of the receipt or other proof of purchase (without proof of purchase, your warranty will be defined as beginning on the date of manufacture as labeled on the product).

Or, for out of warranty products:
• A purchase order which authorizes repair.

In-warranty products are warranted for one year from the repair date or for the remainder of the original warranty period, whichever is longer. Out of warranty products will be repaired or replaced at the prevailing charge and carry a one year warranty from repair date.

GN Netcom, Inc. will not assume any responsibility for any loss or damage incurred in shipping. Any repair work on GN Netcom, Inc. products by unauthorized third parties voids any existing GN Netcom, Inc. warranty.

Ship To:

GN Netcom, Inc. • 77 Northeastern Boulevard • Nashua, NH 03062 • 1-800-826-4656

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