

HP LaserJet Pro M402 series

Impressive speed. Solid security.



Printing performance and robust security built for how you work. This capable printer finishes jobs faster and delivers comprehensive security to guard against threats.¹ Original HP Toner cartridges with JetIntelligence give you more pages.²



HP LaserJet Pro M402dn



HP LaserJet Pro M402dn with optional 550-sheet tray

Highlights

- Up to 38ppm A4 black
- First page out from sleep/Auto-Off in 8.1 sec
- Fast duplex printing: 30ipm
- Gigabit Ethernet connectivity
- HP Auto-On/Auto-Off for low energy consumption
- PIN printing via optional USB
- Optional 550-sheet tray
- Optional high-yield black cartridge 9,000 pages



First page out USB device Ethernet



2-sided printing HP Mobile Printing



Fast printing. Strong protection.

- Grab pages and go – without waiting around. This printer wakes up and prints faster than the competition.¹
- Breeze through multipage documents with two-sided printing that's faster than the competition.¹
- Help keep printing safe from boot up to shutdown with security features that guard against complex threats.

More. Pages, Performance, and Protection.

- Get the most prints for your money – with Original HP High Yield Black Toner cartridges with JetIntelligence.²
- Count on consistent results at high speeds with precision black toner.
- Help ensure you're getting the authentic HP quality you paid for with innovative anti-fraud technology.
- Print right away with preinstalled toner cartridges. Replace them with optional high-yield cartridges.

Help save energy and easily manage tasks

- Help save energy with HP Auto-On/Auto-Off Technology.³
- Print using less energy than competitors – enhanced by Original HP Toner cartridges with JetIntelligence.⁴
- Make the most of your office space, with a printer that conveniently fits right into your work style.
- Easily manage devices and settings using HP Web Jetadmin with a suite of essential management features.⁵

Stay connected with easy mobile printing options

- Easily print from a variety of smartphones and tablets – generally no setup or apps required.⁶
- Easily set up, print, and share with built-in Ethernet networking.

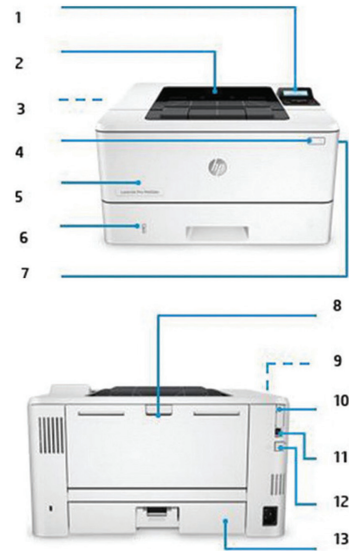


(800) LASER-20 | www.lasercare.com

Product walkaround

HP LaserJet Pro M402dn shown

1. 2-line LCD control panel
2. 150-sheet output bin
3. Automatic two-sided printing
4. Power on/off button
5. 100-sheet multipurpose tray 1
6. 250-sheet input tray 2
7. Front door release button (access to Original HP Toner cartridges with JetIntelligence)
8. Rear door (provides access to print path)
9. 1200 MHz processor
10. USB port for job storage and private printing
11. Hi-Speed USB 2.0 printing port
12. Ethernet port
13. Dust cover for tray 2—flips up when legal-size or A4 is loaded



Series at a glance



| Model | HP LaserJet Pro M402dn | HP LaserJet Pro M402dne | HP LaserJet Pro M402n |
|---|--|---|---|
| Product number | C5F94A | C5J91A | C5F93A |
| Print speed | Up to 38 ppm, A4 Duplex: 30 ipm, A4 | Up to 38 ppm, A4 Duplex: 30 ipm, A4 | Up to 38 ppm, A4 No duplex printing |
| Two-sided printing | Automatic | Automatic | Manual |
| Networking | Built-in 10/100/1000 Base-TX Ethernet | Built-in 10/100/1000 Base-TX Ethernet | Built-in 10/100/1000 Base-TX Ethernet |
| Mobile printing capability | HP ePrint, Apple AirPrint, Mopria-certified, Google Cloud Print 2.0, mobile apps | HP ePrint, Apple AirPrint™, Mopria-certified, Google Cloud Print 2.0, mobile apps | HP ePrint, Apple AirPrint, Mopria-certified, Google Cloud Print™ 2.0, mobile apps |
| 100-sheet multipurpose tray 1 | Yes | Yes | Yes |
| 250-sheet tray 2 | Yes | Yes | Yes |
| 550-sheet tray 3 | Optional | Optional | Optional |
| Rear host USB, enabling job storage and PIN printing via USB flash drive | Yes | Yes | Yes |

Accessories, Supplies and Support

| | |
|----------------------------|--|
| Accessories | D9P29A HP LaserJet Pro 550-sheet Feeder Tray |
| Supplies | CF226A HP 26A Black Original LaserJet Toner Cartridge 3,100 pages |
| | CF226A HP 26A Black Original LaserJet Toner Cartridge 3,100 pages |
| Service and support | U8TM2E HP 3 year Next business day LaserJet M402 Hardware Support U8TM5E HP 3 year Next business day Exchange LaserJet M402 Service U8TM6E HP 3 year Return LaserJet M402 Hardware Service U8TM7PE HP 1 year Post Warranty Next business day LaserJet M402 Hardware Support U8TM8PE HP 1 year Post Warranty Next business day Exchange LaserJet M402 Service U8TM9PE HP 1 year Post Warranty Return LaserJet M402 Service |

Technical specifications

| Model | HP LaserJet Pro M402dn | HP LaserJet Pro M402dne | HP LaserJet Pro M402n |
|---------------------------------|--|--|--|
| Product number | C5F94A | C5J91A | C5F93A |
| Control panel | 2-line backlit LCD graphic display; Buttons (OK, Menu, Cancel, Back); LED indicator lights (Attention, Ready) | | |
| Print | | | |
| Print technology | Laser | | |
| Print speed ¹ | Black (A4, normal): Up to 38 ppm; Black (A4, duplex): Up to 30 ipm | | |
| First page out ² | Black (A4, ready): As fast as 5.7 sec; Black (A4, sleep): As fast as 8.1 sec | | |
| Print resolution | Black (best): Up to 4800 x 600 enhanced dpi, HP FastRes 1200; Technology: HP FastRes 1200, HP ProRes 1200, 600 dpi | | |
| Monthly duty cycle ³ | Up to 80,000 pages (A4); Recommended monthly page volume ⁴ : 750 to 4,000 | | |
| Standard print languages | HP PCL 5, HP PCL 6, HP Postscript Level 3 emulation, direct PDF (v1.7) printing, URF, PCLM, PWG | | |
| Fonts and typefaces | 84 scalable TrueType fonts | | |
| Print area | Print margins: Top: 5 mm, Bottom: 5 mm, Left: 4 mm, Right: 4 mm | | |
| Duplex printing | Automatic (standard) | Automatic (standard) | Manual (driver support provided) |
| Processor speed | 1200 MHz | | |
| Connectivity | | | |
| Standard | 1 Hi-Speed USB 2.0; 1 Host USB; 1 Gigabit Ethernet 10/100/1000T network | | |
| Wireless | No | | |
| Mobile printing capability | HP ePrint; Apple AirPrint™; Mopria™-certified; Google Cloud Print 2.0; Mobile Apps | | |
| Supported network protocols | TCP/IP, IPv4, IPv6; Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, HP ePrint, Apple AirPrint™, Google Cloud Print 2.0, Mopria, FTP Print, IPP Print; Discovery: SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management; Management: SNMPv1, SNMPv2, SNMPv3, HTTP/HTTPS, Syslog, FTP FW Download | | |
| Network ready | Standard (built-in Gigabit Ethernet) | | |
| Hard disk | None | | |
| Memory | Standard: 128 MB DRAM; 128 MB NAND Flash; Maximum: 128 MB DRAM; 128 MB NAND Flash | Standard: 256 MB DRAM; 256 MB NAND Flash; Maximum: 256 MB DRAM; 256 MB NAND Flash | Standard: 128 MB DRAM; 128 MB NAND Flash; Maximum: 128 MB DRAM; 128 MB NAND Flash |
| Paper handling | | | |
| Number of paper trays | Standard: 2; Maximum: 3 | | |
| Media types | Paper (plain, EcoFFICIENT, light, heavy, bond, coloured, letterhead, preprinted, prepunched, recycled, rough), envelopes, labels, transparencies | | |
| Media size | Custom (metric): Tray 1: 76.2 x 127 to 215.9 x 355.6 mm; Tray 2, 3: 104.9 x 148.59 to 215.9 x 355.6 mm Supported (metric): Tray 1: A4, A5, A6, A5-R, B5 (JIS), B6 (JIS), envelope B5, C5, DL, custom size; Tray 2 & Tray 3: A4, A5, A6, A5-R, B5 (JIS), B6 (JIS), custom size | | |
| Media handling | Standard input: 100-sheet multipurpose Tray 1, 250-sheet input Tray 2 Standard output: 150-sheet output bin Optional input: Optional third 550-sheet tray | | |
| Media weight | Tray 1: 60 to 175 g/m ² ; Tray 2, optional 550-sheet Tray 3: 60 to 120 g/m ² | | |
| Input capacity | Tray 1: Sheets: 100; Envelopes: 10 Tray 2: Sheets: 250 Tray 3: Sheets: 550 Maximum: Up to 900 sheets | | |
| Output capacity | Standard: Up to 150 sheets Envelopes: Up to 10 envelopes Transparencies: Up to 75 sheets Maximum: Up to 150 sheets | | |
| Compatible operating systems | Windows OS compatible with In-Box Driver: Windows 10 all 32 & 64-bit editions (excluding RT OS for tablets), Windows 8/8.1 all 32 & 64-bit editions (excluding RT OS for tablets), Windows 7 all 32 & 64-bit editions, Windows Vista all 32-bit editions (Home Basic, Premium, Professional, etc.); Windows OS compatible with Universal Print Driver (from HP.com): Windows 10 all 32 & 64-bit editions (excluding RT OS for tablets), Windows 8/8.1 all 32 & 64-bit editions (excluding RT OS for tablets), Windows 7 all 32 & 64-bit editions, Windows Vista all 32 & 64-bit editions (Home Basic, Premium, Professional, etc); Mac OS (HP Print Drivers available from HP.com and Apple Store): OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite; Mobile OS (In-OS drivers): iOS, Android, Windows 8/8.1/10 RT; Linux OS (In-OS HPLIP, auto install): BOSS (3.0, 5.0), DEBIAN (6.0, 6.0.1, 6.0.2, 6.0.3, 6.0.4, 6.0.5, 6.0.6, 6.0.7, 6.0.8, 6.0.9, 6.0.10, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6), FEDORA (17, 18, 19, 20), LINUX MINT (13, 14, 15, 16, 17), SUSE LINUX (12.2, 12.3, 13.1), UBUNTU (10.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10); Linux OS (In-OS HPLIP, manual install): MANDRIVA LINUX (2010.0, 2011.0), MEPIS (6.0, 6.5, 7.0, 8.0), PCLINUXOS (2006.0, 2006, 2007.0, 2007, 2008.0, 2008, 2009.0, 2009), RED HAT (8.0, 9.0), RED HAT ENTERPRISE LINUX (5.0, 6.0, 7.0), SLACKWARE LINUX (9.0, 9.1, 10.0, 10.1, 10.2, 11, 12, 12.1), GOS (8.04.1), IGOS (1.0), LINPUS LINUX (9.4, 9.5), LINUX FROM SCRATCH (6); Other OS: UNIX | | |

| Model | HP LaserJet Pro M402dn | HP LaserJet Pro M402dne | HP LaserJet Pro M402n |
|---|--|---|--|
| Product number | C5F94A | C5J91A | C5F93A |
| Compatible network operating systems | Windows OS compatible with In-Box Driver: Windows Server 2008 R2 64-bit (SP1) Standard/Enterprise (+ Cluster & Terminal Services), Windows Server 2008 32/64-bit (SP2) Standard/Enterprise (+ Cluster & Terminal Services), Windows Server 2003/2003 R2 32-bit (SP1/SP2) Standard/Enterprise (+ Cluster & Terminal Services); Windows OS compatible with Universal Print Driver (UPD) or product-specific drivers from HP.com: Windows Server 2012/2012 R2 64-bit Standard/Foundation/Essentials/Datacenter (+ Cluster & Terminal Services), Windows Server 2008/2008 R2 32 & 64-bit (SP1/SP2) Standard/Enterprise/Datacenter (+ Cluster & Terminal Services), Windows Server 2003/2003 R2 32 & 64-bit (SP1/SP2) Standard/Enterprise/Datacenter (+ Cluster & Terminal Services); MS Windows Server 2012 R2 Terminal Services: Citrix XenApp 7.5, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2012 Terminal Services: Citrix XenApp 7.5, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2008 R2 SP1 Terminal Services: Citrix XenApp 6.0, Citrix XenApp 6.5, Citrix XenApp 7.5, Citrix XenDesktop 5.6, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2008 R2 Terminal Services: Citrix XenApp 6.0, Citrix XenApp 6.5, Citrix XenApp 7.5, Citrix XenDesktop 5.6, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2008 R2 SP1 Terminal Services: Citrix XenApp 6.0, Citrix XenApp 6.5, Citrix XenApp 7.5, Citrix XenDesktop 5.6, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2008 R2 Terminal Services: Citrix XenApp 6.0, Citrix XenApp 6.5, Citrix XenApp 7.5, Citrix XenDesktop 5.6, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2003 Terminal Services: Citrix Presentation Server(TM) 4.5, Citrix Presentation Server 4.0; MS Windows Server 2003 Terminal Services: Citrix Presentation Server 4.5, Citrix Presentation Server 4.0, Citrix MetaFrame® Presentation Server, 3.0, Citrix MetaFrame XP Presentation Server (Feature Release 1, 2 and 3); Novell Servers (http://www.novell.com/iprint): Novell Open Enterprise Server 11/SP1 /SP2, Novell Open Enterprise Server 2 for Linux; NetWare 6.5/SP8; Novell Clients (http://www.novell.com/iprint): Novell iPrint Client v5.4 for Vista & Win 7 & Win 8 (32 & 64-bit), Novell iPrint Client v5.4 for Win XP (32 & 64-bit) | | |
| Minimum system requirements | Windows: Windows 10 (32 & 64-bit), Windows 8.1 (32 & 64-bit), Windows 8 (32 & 64-bit), Windows 7 (32 & 64-bit): 1 GHz processor, 1 GB RAM (32-bit) or 2 GB RAM (64-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or network port; Windows Vista (32-bit): 1 GHz 32-bit (x86) processor, 1 GB RAM (32-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or network port; Windows Server 2003 (32-bit) (SP1 or greater), Windows Server 2003 R2 (32-bit), Windows Server 2008 (32-bit) (SP1 or greater): 1 GHz 32-bit (x86) processor, 1 GB RAM (32-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or network port; Windows Server 2008 (64-bit) (SP1 or greater), Windows Server 2008 R2 (64-bit), Windows Server 2008 R2 (64-bit) (SP1): 1 GHz 64-bit (x64) processor, 2 GB RAM (64-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or network port; Mac: OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite, Internet, USB, 1 GB available hard disk space, OS compatible hardware (for OS hardware requirements see http://www.apple.com) | | |
| Software included | For Windows 7: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), HP Update, HP Device Toolbox, HP Printer Status and Alerts, HP Product Improvement Study, Reconfigure your HP Device, Warranty and Legal Guide, User Guide; For Windows 8+: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), Warranty and Legal Guide, User Guide, Reconfigure your HP Device; For Windows XP, Windows Vista and associated servers: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, Warranty and Legal Guide, User Guide; For Mac OS: Welcome Screen (directs users to http://www.hp.com or OS App Source for LaserJet Software) | | |
| Security management | Embedded Web Server: password-protection, secure browsing via SSL/TLS; Network: enable/disable network ports and features, SNMPv1 & SNMPv2 community password change; HP ePrint: HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication; Firewall and ACL; SNMPv3, 802.1X, Secure Boot | | |
| Printer management | Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center; HP Utility (Mac); HP Device Toolbox | | |
| Dimensions and Weight | | | |
| Printer dimensions (W x D x H) ⁶ | Minimum: 381 x 357 x 216 mm; Maximum: 381 x 634 x 241 mm | | |
| Package dimensions (W x D x H) | 443 x 274 x 464 mm | | |
| Printer weight | 8.58 kg | | |
| Package weight | 11.36 kg | | |
| Operating environment | Temperature: 15 to 32.5°C; Humidity: 30 to 70% RH | | |
| Storage | Temperature: -20 to 40°C; Humidity: 10 to 90% RH | | |
| Acoustics⁵ | Acoustic power emissions: 6.8 B(A); Acoustic pressure emissions: 54 dB(A) | | |
| Power | Requirements: Input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); Consumption: 591 watts (printing), 6.1 watts (ready), 2.8 watts (sleep), 0.6 watts (Auto-On/Auto-Off, via USB connectivity), 0.1 watts (off); Typical Electricity Consumption (TEC): 1.54 kWh/Week (Energy Star), 1.40 kWh/Week (Blue Angel); Power supply type: Built-in power supply | | |
| Energy savings feature technology | HP Auto-On/Auto-Off Technology | | |
| Certifications | CISPR 22:2008/EN 55022:2010 (Class B1); EN 61000-3-2:2006 +A1:2009 +A2:2009; EN 61000-3-3:2008; EN 55024:2010 | | |
| What's in the box | HP LaserJet Pro M402dn Printer; Preinstalled Introductory HP 26A Black LaserJet Toner Cartridge (3,100 pages); Getting Started Guide; Setup poster; Support flyer; Warranty guide; Printer documentation and software on CD-ROM; Power cord | HP LaserJet Pro M402dne; Preinstalled HP 26A Black LaserJet Toner Cartridge (3,100 pages); Getting Started Guide; Setup poster; Support flyer; Warranty guide; Printer documentation and software on CD-ROM; Power cord | HP LaserJet Pro M402n Printer; Preinstalled Introductory HP 26A Black LaserJet Toner Cartridge (1,500 pages); Getting Started Guide; Setup poster; Support flyer; Warranty guide; Printer documentation and software on CD-ROM; Power cord |
| Warranty | One-year warranty. Warranty and support options vary by product, country and local legal requirements. Go to http://www.hp.com/support to learn about HP award winning service and support options in your region. | | |

Footnotes

¹ Based on HP internal testing of top three leading competitors' first page out from sleep mode and duplex print speed completed 8/2015. Subject to device settings. Actual results may vary. For details see <http://www.hp.com/go/Ljclaims>.

² Based on cartridge yields for HP 80X compared with HP 26X Original HP LaserJet Toner Cartridges. For more information, see <http://www.hp.com/go/learnaboutsupplies>.

³ HP Auto-On/Auto-Off Technology capabilities subject to printer and settings; May require a firmware upgrade.

⁴ Based on HP testing using the ENERGY STAR® program's Typical Electricity Consumption (TEC) method or as reported in [energystar.gov](http://www.energystar.gov) of top three leading competitors as of 8/2015. Actual results may vary. For details see <http://www.hp.com/go/Ljclaims>.

⁵ HP Web JetAdmin is free and available for download at <http://www.hp.com/go/webjetadmin>.

⁶ Wireless operations are compatible with 2.4 GHz operations only. App or software and HP ePrint account registration may also be required. Some features require purchase of an optional accessory. Learn more at <http://www.hp.com/go/mobileprinting>.



(800) LASER-20 | www.lasercare.com

Technical specifications disclaimers

¹ Measured using ISO/IEC 24734, excludes first set of test documents. For more information, see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

² Measured using ISO/IEC 17629, excludes first set of test documents. For more information, see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

³ Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.

⁴ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.

⁵ Acoustic values are subject to change. For current information, see <http://www.hp.com/support>. Configuration tested: base model, simplex printing, A4 paper at an average of 38 ppm.