NØRTEL
NETWORKS

**Enterprise Edge
M7324
User Card**

Your Enterprise Edge M7324 Telephone

Memory and line buttons
are buttons with indicators for one
touch dialing, feature operation or line access.

Display
shows the time, date, call information,
and guides you. The lower line of the display
is reserved for display button instructions.

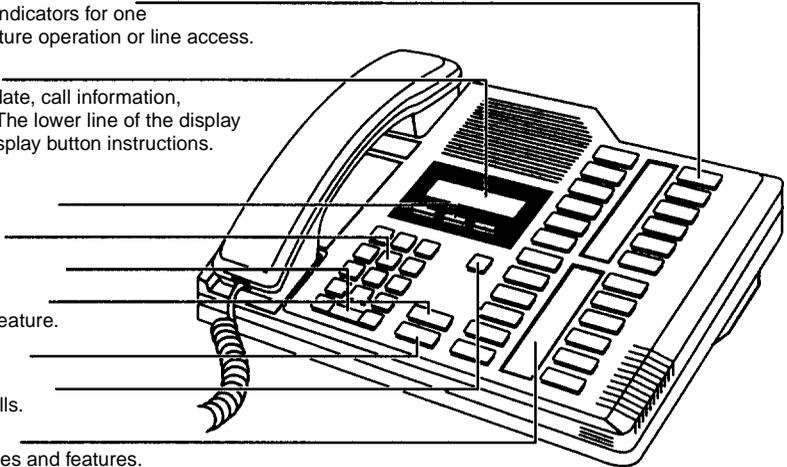**Display buttons**

Dial pad

Volume control

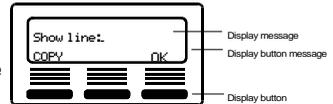**Feature button**
starts or ends a feature.

Hold button

Release button
cancels active calls.

Indicators
appear beside lines and features.

Using display buttons	Three display buttons appear directly below the display. When they are active, these buttons are labelled in capital letters on the bottom line of the display. In Enterprise Edge documents, display buttons are shown as underlined, capital letters: for example, OK.

Display message
Display button message
Display button

Show line:
COPY   OK

Using Button Inquiry	Check what is programmed on your memory buttons. 1. Release all calls or lines with dial tone. 2. Press Feature ✶ 0. 3. Press the button(s) that you want to check and read the display. 4. Press Feature when finished.
Adjusting display contrast	1. Press Feature ✶ 7. 2. Press UP or DOWN for the level you want. 3. Press OK when finished.
Selecting a ring type and volume level	1. Press Feature ✶ 6. 2. Press 1, 2, 3, 4, or NEXT to hear the different ring types. 3. While the telephone is ringing, press ◀) ◀)) to adjust the volume level. 4. Press OK to store the volume level and ring.
Mounting the telephone	The M7324 telephone can be placed on any level surface. It cannot be wall-mounted.

Making and answering calls

Answering calls

Answering calls using the handset
When your telephone rings, or ▶ flashes beside an Intercom or line button:
1. Lift the handset.
   OR
   Press the button beside the flashing ▶ before lifting the handset.

Answering calls using Handsfree
When your telephone rings, or ▶ flashes beside an Intercom or line button:
1. Press ⎡ Handsfree ⎤.
       ⎣ Mute ⎦

Making calls

Depending upon the dialing mode programmed on your telephone, you may have to lift the handset before making a call.

⎡Line   ⎤

External calls using numbered line buttons
1. If you do not have an external Prime line, press a line button.
2. Dial your call.

⎡Intercom ⎤

External calls using Intercom buttons
1. Lift the handset.
2. If ▶ appears beside an Intercom button, enter a line pool access code.
   OR
   Press an Intercom button without ▶, then enter a line pool access code.
3. When you hear external dial tone, dial your call.
Internal calls using Intercom buttons
1. If you do not have an internal Prime line, press ⎡Intercom⎤.
2. Dial your call.

Note: Line pool access codes and extension numbers are supplied by your System Administrator.

Making calls using Handsfree
1. Press ⎡ Handsfree ⎤ instead of lifting the handset.
       ⎣ Mute ⎦

⎡Hold   ⎤

Holding Calls
1. Press ⎡Hold   ⎤. The ▶ flashes beside the line on hold.
2. Press the line button with the flashing ▶ to return to the call.
Automatic hold
Calls are put on hold automatically when you switch from one line to another.
Exclusive hold
Use Exclusive Hold (⎡Feature ⎤ ⎡Hold   ⎤) to keep a call on hold so that it can be retrieved only at your telephone.

⎡ Handsfree ⎤
⎣ Mute   ⎦

This button operates your telephone's built-in microphone and speaker. Your System Administrator can program Handsfree for your telephone.
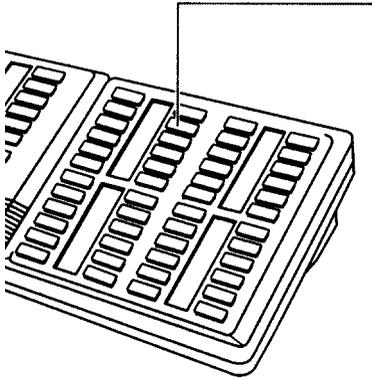Switching between Handsfree and handset
1. Press ⎡ Handsfree ⎤ and replace the handset to switch to Handsfree.
       ⎣ Mute ⎦
2. Pick up the handset to switch back.
Using Mute
1. Press ⎡ Handsfree ⎤ to turn the microphone OFF.
       ⎣ Mute ⎦
2. Press ⎡ Handsfree ⎤ again to turn the microphone ON.
       ⎣ Mute ⎦

Programming memory buttons

About memory buttons

Memory buttons are the buttons with labels other than line or Handsfree buttons. Memory buttons store telephone numbers or feature codes to give you one-touch dialling or feature activation. You can change the function of a memory button by programming it with a new number or feature.

If you have programmed a memory button with an extension number, the indicator comes on when the number is busy.

Remember: Press Feature ⁕ 0 to check a memory or line button.

Programming memory buttons

External Autodial
1. If you are on a call or a line with dial tone, press Hold or Rls .
2. Press Feature ⁕ 1 .
3. Press a memory button.
4. Dial the external number.
5. Press OK to store the number.
6. Label your new button.

Internal Autodial
1. If you are on a call or a line with dial tone, press Hold or Rls .
2. Press Feature ⁕ 2 .
3. Press a memory button.
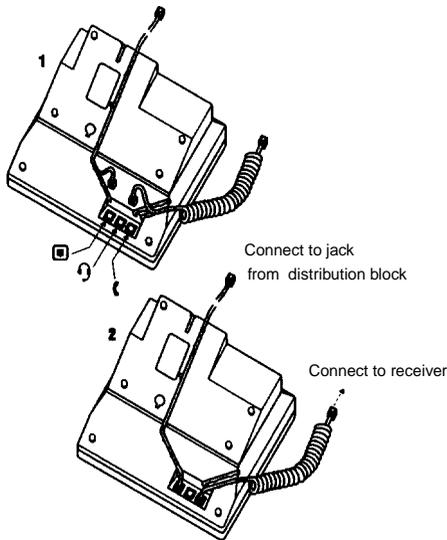4. Dial the extension number.
5. Label your new button.

Features
1. If you are on a call or a line with dial tone, press Hold or Rls .
2. Press Feature ⁕ 3 .
3. Press a memory button.
4. Press Feature and the feature code.
5. Label your new button.

Erasing memory buttons
1. If you are on a call or a line with dial tone, press Hold or Rls .
2. Press Feature ⁕ 1 .
3. Press the memory button you want to erase.
4. Press OK to erase the button.

Connecting the cords

Connect to jack from distribution block

Connect to receiver

ATTENTION Before attempting to carry out **any** work on the telephone, ensure that the line cord is unplugged from the wall socket.

To remove any of the cords, squeeze the release latch on the plug and gently pull the plug from the socket.

Connect the handset cord to the jack labelled with the telephone icon and route the cord as shown.

If you are using a headset, route the cord along the channel in the base and connect the cord to the telephone jack that is marked with the headset icon.

Route the line cord through the stand and connect the cord to the telephone jack that is marked with the jack icon.

Attach the stand using either pair of slots; to raise the back of the telephone to its highest position, use these slots.

Once the above work is complete, plug the line cord back into its wall socket.

Notice	These telephones now conform to the latest standards in relation to the positioning of Q and Z on the number keys. The Q appears on key number 7 and the Z appears on key number 9.