

# Panasonic

2.4GHz Cordless Phone

Model No. **KX-TG2550B**  
**KX-TG2550F**  
**KX-TG2550S**

Pulse-or-tone dialing capability

## Operating Instructions



**2.4GHz**  
GIGARANGE EXTREME

KX-TG2550B

**PLEASE READ BEFORE USE  
AND SAVE.**

Caller ID Compatible

Charge the battery for about 7 hours before initial use.

Preparation

Basic Operation

Advanced Operation

Useful Information

# Before Initial Use

---

Please read **IMPORTANT SAFETY INSTRUCTIONS** on page 51 before use.  
Read and understand all instructions.

***Thank you for purchasing your new Panasonic cordless telephone.***

Caller ID and Visual Call Waiting (Call Waiting ID), where available, are telephone company services. After subscribing to Caller ID, this phone will display the caller's name and phone number. An added service, Visual Call Waiting, will display the second caller's name and phone number during call waiting.

Attach your purchase receipt here.

## For your future reference

Serial No. \_\_\_\_\_

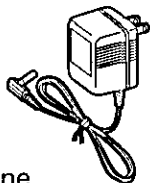
Date of purchase \_\_\_\_\_

(found on the bottom of the unit)

Name and address of dealer \_\_\_\_\_

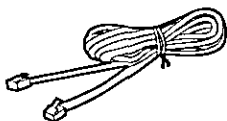
## Accessories (Included) For extra orders, call 1-800-332-5368.

- AC Adaptor (p. 10)  
Order No. PQLV1Z



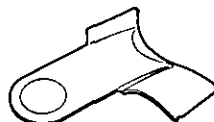
one

- Telephone Line Cord (p. 10)



one

- Belt Clip (p. 13)  
Order No. PQKE10084Z1

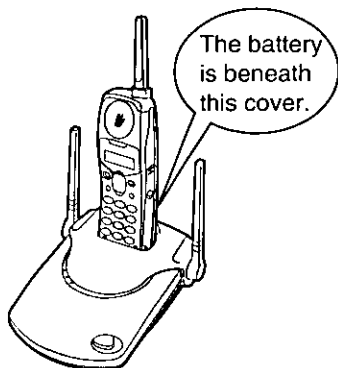


one

# For Best Performance

## Battery Charge

A rechargeable Nickel-Metal Hydride (Ni-MH) battery powers the handset. Charge the battery for about **7 hours** before initial use (p. 11).

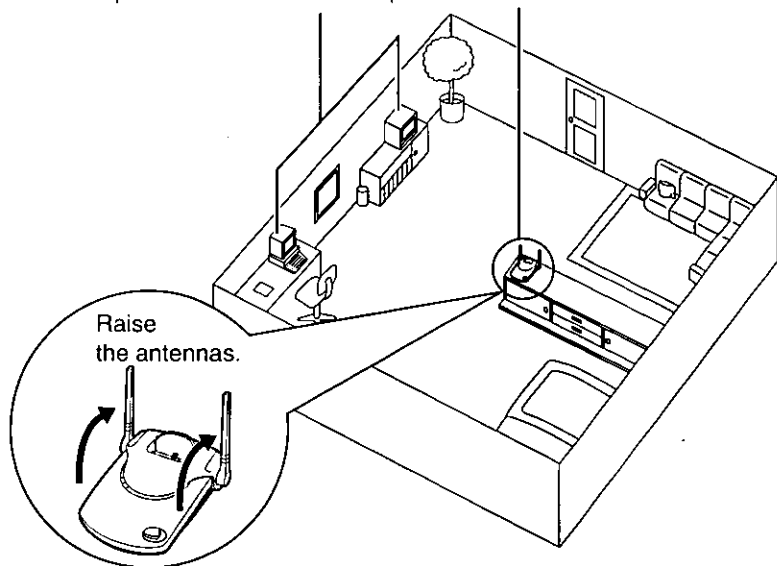


## Base Unit Location/Noise

Calls are transmitted between the base unit and the handset using wireless radio waves. **For maximum distance and noise-free operation, the recommended base unit location is:**

Away from electrical appliances such as a TV, personal computer or another cordless phone.

In a **HIGH** and **CENTRAL** location with no obstructions such as walls.



### Note:

While using the handset:

- If you are near a microwave oven which is being used, noise may be heard from the receiver. Move away from the microwave oven and closer to the base unit.
- If more than one cordless phone is being used and your handset is near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

# Contents

---

## ***Preparation***

|                                     |    |
|-------------------------------------|----|
| <b>Location of Controls</b> .....   | 6  |
| <b>Handset Display</b> .....        | 8  |
| <b>Settings</b> .....               | 10 |
| Connections.....                    | 10 |
| Battery Charge .....                | 11 |
| Using the Belt Clip.....            | 13 |
| Using the Optional Headset.....     | 13 |
| Selecting the Dialing Mode.....     | 14 |
| Selecting the Line Mode .....       | 15 |
| <b>Programmable Functions</b> ..... | 16 |
| Storing Your Area Code .....        | 17 |
| Storing a Second Area Code.....     | 18 |
| Setting the Auto Talk Feature.....  | 19 |
| Selecting the Ringer Volume .....   | 20 |

## ***Basic Operation***

|                              |    |
|------------------------------|----|
| <b>Making Calls</b> .....    | 21 |
| <b>Answering Calls</b> ..... | 23 |

## ***Advanced Operation***

|  |    |
|--|----|
| <b>Caller ID Service</b> .....                             | 24 |
| <b>Using the Caller List</b> .....                         | 26 |
| Viewing the Caller List.....                               | 26 |
| Calling Back from the Caller List .....                    | 28 |
| Editing the Caller's Phone Number .....                    | 29 |
| Storing the Caller List Information in the Directory ..... | 30 |
| Erasing the Caller List Information .....                  | 31 |

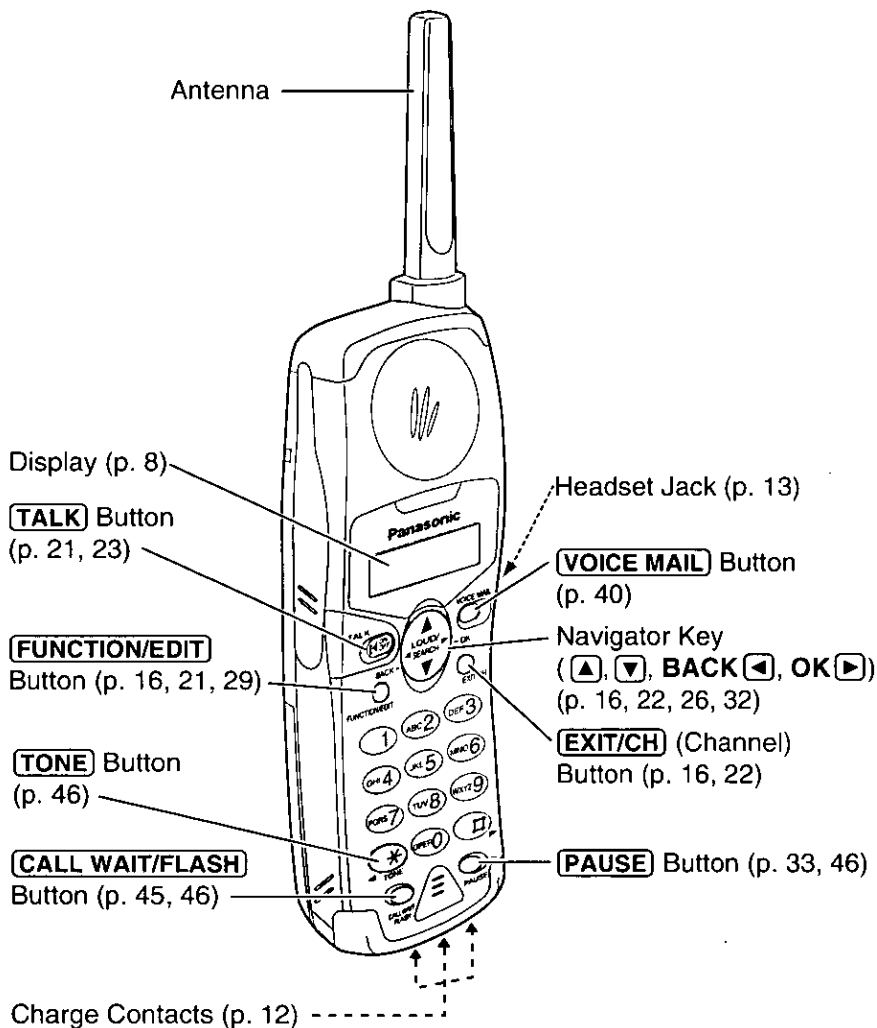
|  |    |
|--|----|
| <b>Using the Directory</b> .....   | 32 |
| Storing Names and Numbers in the Directory .....                                       | 32 |
| Steps for Entering Names and Symbols .....   | 34 |
| Finding Items in the Directory .....   | 36 |
| Dialing from the Directory .....   | 37 |
| Editing an Item in the Directory .....   | 38 |
| Erasing an Item from the Directory .....   | 39 |
| <b>Voice Mail Service</b> .....  | 40 |
| Storing a Voice Mail Access Number .....   | 41 |
| Setting the Voice Mail Tone.....   | 42 |
| Listening to Voice Mail Messages .....   | 43 |
| <b>Special Features</b> .....  | 44 |
| Automatic Security Code Setting.....   | 44 |
| Handset Locator .....  | 44 |
| FLASH Button.....  | 45 |
| For Call Waiting Service Users.....  | 46 |
| Temporary Tone Dialing (For Rotary or Pulse Service Users) .....                       | 46 |
| How to Use the PAUSE Button<br>(For Analog PBX Line/Long Distance Service Users) ..... | 46 |

## ***Useful Information***

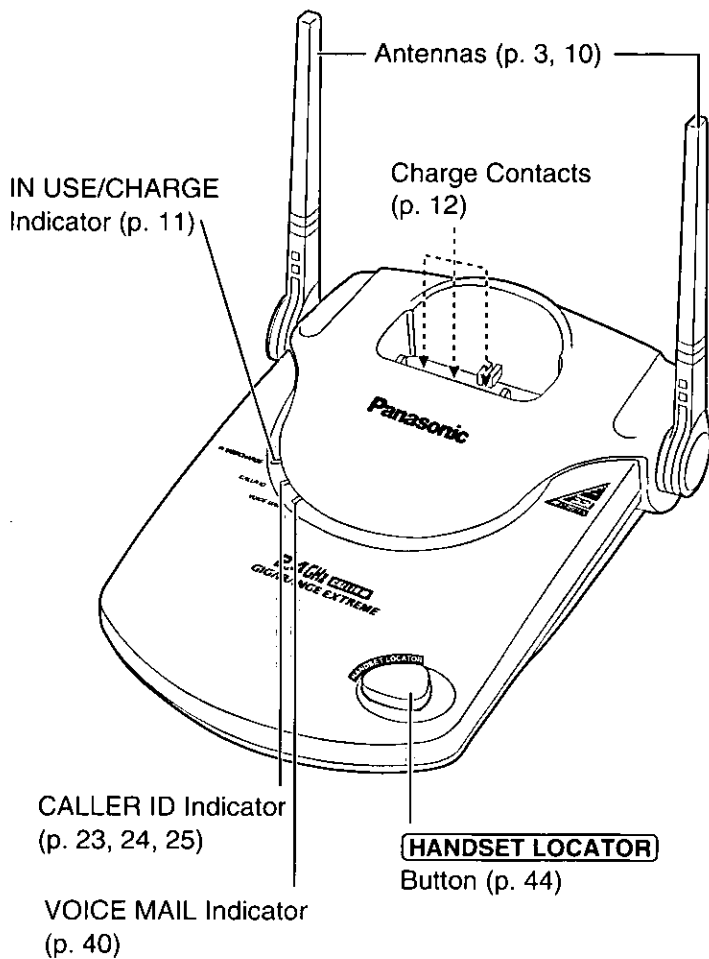
|  |    |
|--|----|
| <b>Battery Replacement</b> .....           | 47 |
| <b>Adding Another Phone</b> .....          | 47 |
| <b>Before Requesting Help</b> .....        | 48 |
| <b>Important Safety Instructions</b> ..... | 51 |
| <b>FCC and Other Information</b> .....     | 53 |

# Location of Controls

## Handset



## Base unit




# Handset Display

---


The handset shows you instructions and information on the display. These display prompts are shown below.

No items stored

The Caller List is empty.

Recharge 



The battery needs to be charged. Place the handset on the base unit to charge the battery (p. 11).



12 new calls  



The display shows the number of new calls and the present battery strength while the handset is on the base unit.

12 new calls  
v=New      ^=Old

This display will be shown when:

- you lift the handset off the base unit, or
-  or  is pressed when the handset is off the base unit.

To search from the most recent call, press  (New key). To search from the oldest call, press  (Old key) (p. 26).

Talk  
01-06-35 

During a conversation, the display shows the length of the call (ex. 1 hour, 6 minutes and 35 seconds). The battery strength is also displayed (p. 11).

Out of range

The handset has lost communication with the base unit.

Save error

While programming, the handset lost communication with the base unit. Move closer to the base unit.

TINA ROBINSON  
1-000-222-3333

When a call is received, the display shows the caller's name and number after the first ring.



JACK SMITH  
111-2222  
11:20A JAN12 x3

This is a name from the Caller List. The display shows:  
— the caller's name,  
— the caller's number,  
— the time and date of the last call (ex. Jan. 12, 11:20 AM), and  
— the number of times called (ex. 3 times).

Paging

The base unit is paging the handset (p. 44).

NANCY BROWN  
1-000-222-3333  
----Waiting----

A second call is received during a conversation (p. 46).

Please lift up  
and try again

or  was pressed while the handset was on the base unit. Lift the handset and press  or  again.

No items stored

There are no stored items in the directory or the Caller List is empty.

Memory is full

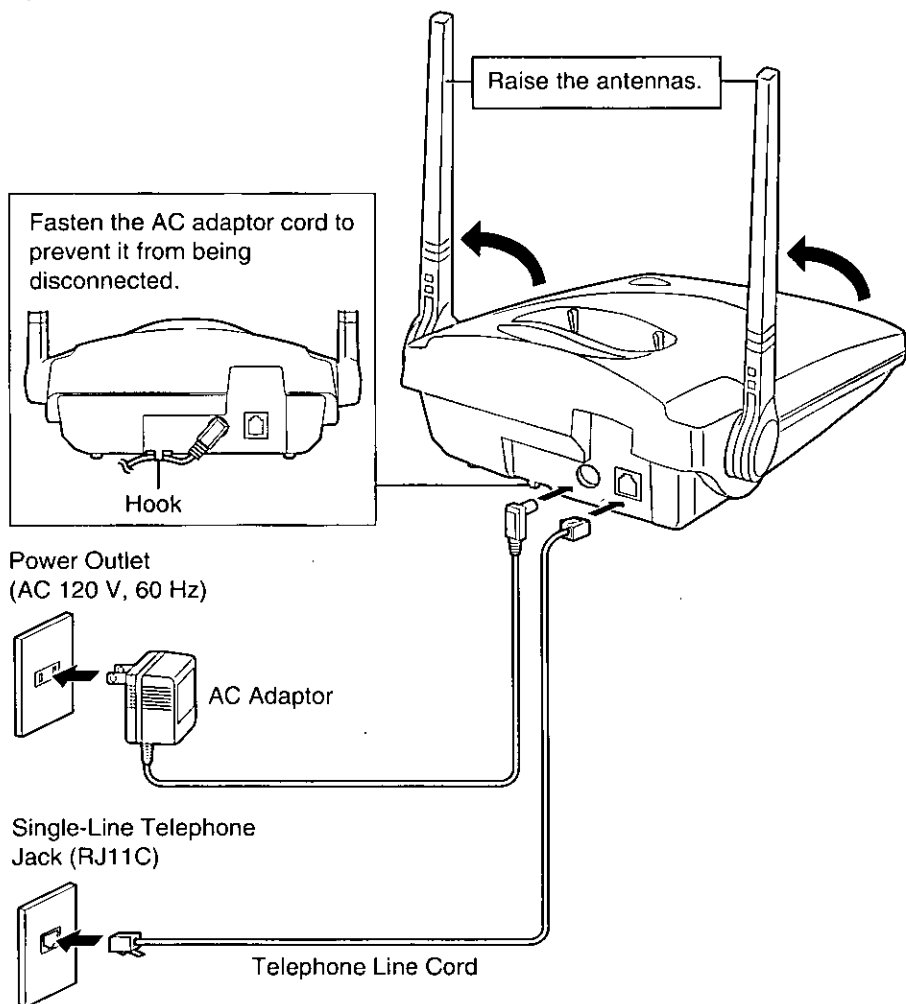
While trying to store an item or Caller List information in the directory, the directory memory is full (p. 30, 33).

Ann  
1234567890

This is a name from the directory. The stored name and phone number are displayed.

# Settings

## Connections



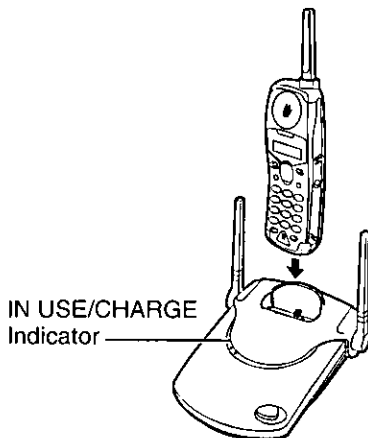
- USE ONLY WITH Panasonic AC ADAPTOR PQLV1 (Order No. PQLV1Z).
- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- To connect a standard telephone on the same line, see page 47.
- If your unit is connected to a PBX which does not support Caller ID and voice mail services, you cannot access those services.



## Battery Charge

Place the handset on the base unit and charge for about **7 hours** before initial use.

- The IN USE/CHARGE indicator lights.



## Battery strength

You can check the battery strength on the display while the handset is on the base unit, while it is in use (making/answering a call etc.), or after viewing the Caller List or directory items, programming etc. The battery strength will remain for 5 seconds after using the handset, then the display will return to the stand-by mode (see next page).

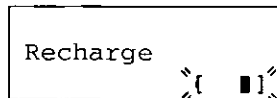
The battery strength is as shown in the chart below.

| Display prompt       | Battery strength       |
|----------------------|------------------------|
| { ■■■ }              | Fully charged          |
| { ■■ }               | Medium                 |
| { ■ }                | Low                    |
| ⚡ { ■ } ⚡ (flashing) | Needs to be recharged. |

## Recharge

Recharge the battery when:

- “Recharge” is displayed,
- “{ ■ }” flashes on the display, or
- the handset beeps every minute while it is in use.



- If you DO NOT recharge the handset battery for more than 15 minutes, the display will keep indicating “Recharge” and/or “{ ■ }” will continue to flash.

### Battery information

After your Panasonic battery is fully charged (p. 11):

| Operation                   |                         | Approx. battery life |
|-----------------------------|-------------------------|----------------------|
| While in use (TALK)         | near the base unit*     | 8–9 hours            |
|                             | away from the base unit | 3–4 hours            |
| While not in use (Stand-by) |                         | 14 days              |

\*Within about 10 feet (3 m)

- Battery life may be shortened depending on usage conditions, such as viewing the Caller ID Caller List or directory items, and ambient temperature.
- **Clean the handset and the base unit charge contacts with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity.** Otherwise the battery may not charge properly.
- If the battery is fully charged, you do not have to place the handset on the base unit until “Recharge” is displayed and/or “[ ■ ]” flashes. This will maximize the battery life.
- The battery cannot be overcharged.

### **Stand-by mode** (The handset is off the base unit.)

The handset goes into the stand-by mode after you finish using the handset (making/answering a call, viewing the Caller List or directory items etc.). The display is blank, but the handset can receive calls.

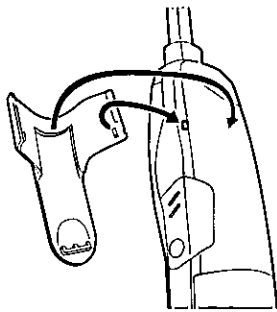
The battery life is conserved in this mode.



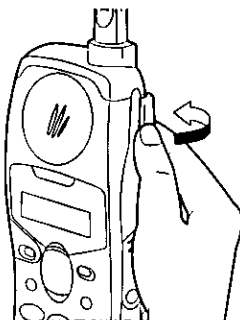
## Using the Belt Clip

You can hang the handset on your belt or pocket using the belt clip.

### To attach the belt clip



### To remove the belt clip

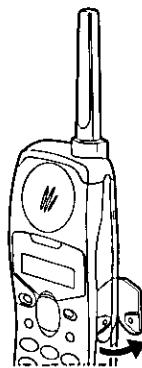


## Using the Optional Headset

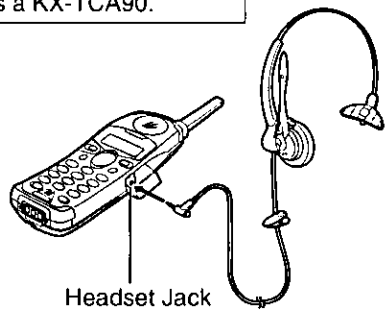
Plugging the optional headset into the handset allows a hands-free phone conversation. Please use only a Panasonic KX-TCA80 or KX-TCA90 headset. To order, call the accessories telephone number on page 2.

### Connecting an headset to the handset

Open the headset jack cover, and connect the headset to the headset jack as shown below.



The illustration headset is a KX-TCA90.



When the optional headset is connected to the handset, be sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

### Selecting the Dialing Mode

You can program the dialing mode **using the handset near the base unit**. If you have touch tone service, set to "Tone". If rotary or pulse service is used, set to "Pulse". Your phone comes from the factory set to "Tone".

**Make sure that the handset is in the stand-by mode.**

1 Press **FUNCTION/EDIT**.

```
▶Redial
  Directory
  v^      OK=Yes
```

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```
  Ringer volume
  ▶Program
  v^      OK=Yes
```

3 Press **OK** **▶** (Yes key).

```
▶Save directory
  Set flash time
  v^      OK=Yes
```

4 Press **▼** or **▲** repeatedly until the arrow points to "Set dial mode".

```
  Set line mode
  ▶Set dial mode
  v^      OK=Yes
```

5 Press **OK** **▶** (Yes key).

```
  Dial mode
           :Tone
  v^      OK=Save
```

6 Press **▼** or **▲** to select "Pulse" or "Tone". Press **OK** **▶** (Save key).

```
  Dial mode
           :Pulse
```

- A beep sounds.
- The display will return to the function list.  
To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

- You can exit the programming mode any time by pressing **EXIT/CH**.
- If 3 beeps sound and the display shows "Save error", move closer to the base unit and try again. If "Save error" is still displayed, place the handset on the base unit. Start again from step 1.

If a power failure occurs, the mode will return to the factory preset (Tone). Reprogram if necessary.

## Selecting the Line Mode

If the line is connected to a low voltage system such as a PBX, set to "B". Otherwise the unit may not ring and the Visual Call Waiting (Call Waiting ID) Service may not be accessible (p. 46).

Your phone comes from the factory set to "A".

**Make sure that the handset is in the stand-by mode.**

1 Press **FUNCTION/EDIT**.

```

▶Redial
  Directory
v^      OK=Yes
  
```

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```

  Ringer volume
▶Program
v^      OK=Yes
  
```

3 Press **OK** **▶** (Yes key).

```

▶Save directory
  Set flash time
v^      OK=Yes
  
```

4 Press **▼** or **▲** repeatedly until the arrow points to "Set line mode".

```

▶Set line mode
  Set dial mode
v^      OK=Yes
  
```

5 Press **OK** **▶** (Yes key).

```

  Line mode
                                     :A
v^      OK=Save
  
```

6 Press **▼** or **▲** to select "B" or "A". Press **OK** **▶** (Save key).

```

  Line mode
                                     :B
  
```

- A beep sounds.
- The display will return to the function list.  
To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

- You can exit the programming mode any time by pressing **EXIT/CH**.
- If 3 beeps sound and the display shows "Save error", move closer to the base unit and try again. If "Save error" is still displayed, place the handset on the base unit. Start again from step 1.

If a power failure occurs, the mode will return to the factory preset (A). Reprogram if necessary.

# Programmable Functions

You can program the following function items using the handset near the base unit. The display shows the programming instructions. See the corresponding pages for the function details.

**Make sure that the handset is in the stand-by mode.**

Press **FUNCTION/EDIT**.



<Function menu>\*




|                     |   |
|---------------------|---|
| ► Redial .....      | To redial the last number called (p. 21). |
| Directory .....     | To use the directory (p. 32).             |
| Ringer volume ..... | To select the ringer volume (p. 20).      |
| Program             |   |

Press **OK** .

<Function menu>\*

|                        |   |
|------------------------|---|
| ► Save directory ..... | To store the item in the directory (p. 30, 32). |
| Set flash time .....   | To select the flash time (p. 45).               |
| Area code .....        | To store your area code (p. 17).                |
| 2nd area code .....    | To store a second area code (p. 18).            |
| Save mailbox# .....    | To store a voice mail access number (p. 41).    |
| Voicemail tone .....   | To set the voice mail tone (p. 42).             |
| Set line mode .....    | To select the line mode (p. 15).                |
| Set dial mode .....    | To select the dial mode (p. 14).                |
| Talk switching .....   | To set the auto talk feature (p. 19).           |

## During programming

\*To select a desired function item, press  or  repeatedly until the arrow points to the item. Then press **OK**  to go to the next step.

- You can exit the programming mode any time by pressing **EXIT/CH**.





## Storing Your Area Code

We recommend that you first program your area code before using the Caller ID feature (p. 24). Incoming calls from the same area code will then be recorded in the Caller List without the area code. You do not have to remove the area code before calling back or storing. When incoming calls from a different area code are received, "1" will automatically be added before the area code.

**Make sure that the handset is in the stand-by mode.**

1 Press **FUNCTION/EDIT**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```
Ringer volume
▶Program
v^          OK=Yes
```

3 Press **OK** **▶** (Yes key).

4 Press **▼** or **▲** repeatedly until the arrow points to "Area code".

```
▶Area code
  2nd area code
v^          OK=Yes
```

5 Press **OK** **▶** (Yes key).

- The current setting is displayed. If no area code has been stored, "---" will be displayed.

```
Area code
                :---
Enter area code
```

6 Enter your area code.

- If you enter a wrong number, press **BACK** **◀** and enter the correct number.

```
Area code
                :123
                OK=Save
```

7 Press **OK** **▶** (Yes key).

- A beep sounds.
- The display will return to the function list. To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

```
Area code
                :123
```

### To erase the area code

Press **BACK** **◀** in step 6.

- If a "2nd area code" has been stored (p. 18), it will also be erased automatically.

- You can exit the programming mode any time by pressing **EXIT/CH**.

## ➔ Programmable Functions

### Storing a Second Area Code

You can also program a second local area code. This area code does not require "1" before it when dialing. After storing this area code, the display will show the 10 digits (3-digit area code plus 7-digit phone number) after a call is received from that area code. Calls will be recorded in the Caller List without "1". You cannot store a second area code unless your area code is stored first (p. 17).

**Make sure that the handset is in the stand-by mode.**

- 1 Press **FUNCTION/EDIT**.
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Program".
- 3 Press **OK** **▶** (Yes key).
- 4 Press **▼** or **▲** repeatedly until the arrow points to "2nd area code".
- 5 Press **OK** **▶** (Yes key).
  - The current setting is displayed. If no second area code has been stored, "----" will be displayed.
  - If 3 beeps sound, your area code is not stored. Store the code first (p. 17).
- 6 Enter a second area code.
  - If you enter a wrong number, press **BACK** **◀** and enter the correct number.
- 7 Press **OK** **▶** (Save key).
  - A beep sounds.
  - The display will return to the function list.  
To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

```
Ringer volume
▶Program
▼▲          OK=Yes
```

```
Area code
▶2nd area code
▼▲          OK=Yes
```

```
2nd area code
:----
Enter area code
```

```
2nd area code
:124
OK=Save
```

```
2nd area code
:124
```

### To erase the second area code

Press **BACK** **◀** in step 6.

- You can exit the programming mode any time by pressing **EXIT/CH**.



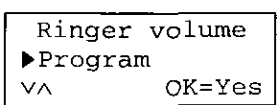
# Setting the Auto Talk Feature

The Auto Talk feature allows you to answer a call by lifting the handset off the base unit without pressing **TALK**. If you want to use this feature, turn the feature ON by programming. Your phone comes from the factory set to OFF.

**Make sure that the handset is in the stand-by mode.**

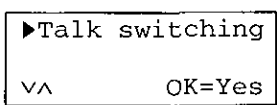
1 Press **FUNCTION/EDIT**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

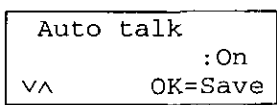


3 Press **OK** **▶** (Yes key).

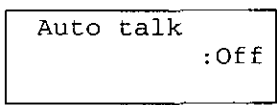
4 Press **▼** or **▲** repeatedly until the arrow points to "Talk switching".



5 Press **OK** **▶** (Yes key).



6 Press **▼** or **▲** to select "On" or "Off". Then press **OK** **▶** (Save key).



- A beep sounds.
- The display will return to the function list. To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

- You can exit the programming mode any time by pressing **EXIT/CH**.
- In order to view Caller ID information before answering a call, leave the Auto Talk feature OFF.

### Selecting the Ringer Volume

You can program the ringer volume to HIGH, LOW or OFF. If set to OFF, the unit will not ring. Your phone comes from the factory set to HIGH.

**Make sure that the handset is in the stand-by mode.**

1 Press **FUNCTION/EDIT**.

```
►Redial
  Directory
  v^          OK=Yes
```

2 Press **▼** or **▲** repeatedly to select "Ringer volume". Then press **OK** **▶** (Yes key).

```
►Ringer volume
  Program
  v^          OK=Yes
```

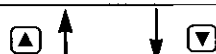
3 Press **▼** or **▲** to select the desired volume.

- The selected volume is displayed and rings.
- To turn the ringer OFF, press and hold **▼** until 2 beeps sound.
- The handset will return to the stand-by mode.

```
HIGH
Ringer
Low ████████ High
v^
```



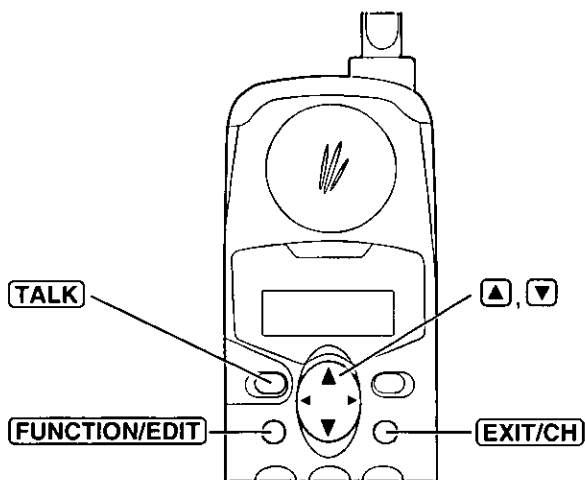
```
LOW
Ringer
Low ██ High
v^
```



```
OFF
Ringer off
v^
```

**To turn the ringer ON**, press **▼** or **▲** in step 3.

- The ringer will sound at the LOW level.

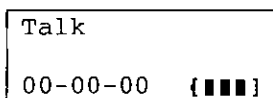
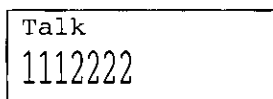


1 Press **TALK**.



2 Dial a phone number.

- The dialed number is displayed.
- After a few seconds, the display will show the length of the call and the battery strength.



3 To hang up, press **TALK** or place the handset on the base unit.

- If "Out of range" is displayed and an alarm tone sounds in step 1, move closer to the base unit or place the handset on the base unit, and try again.

## To redial the last number dialed

Press **FUNCTION/EDIT** ➔ **TALK**.

## To redial after confirming the numbers in redial memory

1. Press **FUNCTION/EDIT**.
2. While the arrow points to "Redial", press **OK** .
  - The last number dialed is displayed.
3. Press **TALK**.

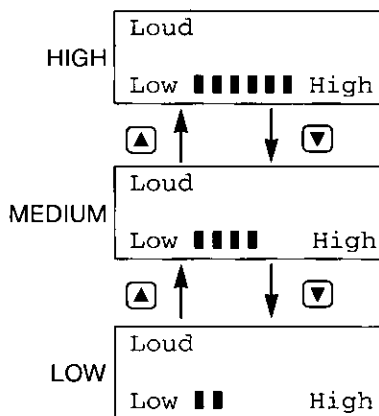
## ➔ Making Calls

---

### To select the receiver volume

Press ▲ or ▼ while talking.

- Each time you press ▲ or ▼, the volume level will change.
- The display will return to the length of the call.



### If noise interferes with the conversation

Press **EXIT/CH** to select a clearer channel or move closer to the base unit.

### Lighted handset keypad

The handset dialing buttons will light when you press a button or lift the handset off the base unit, and flash when a call is received. The lights will go out about 10 seconds after pressing a button, lifting the handset or answering a call.

### Backlit LCD display

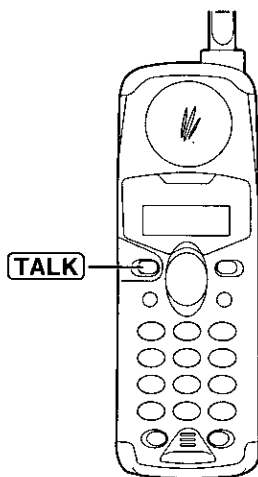
The lighted handset display will stay on for about 10 seconds after pressing a handset button or lifting the handset off the base unit.

# Answering Calls

When a call is received, the unit rings and the CALLER ID indicator on the base unit flashes quickly. If you subscribe to a Caller ID service, the calling party information will be displayed after the first ring (p. 24). In order to view the CALLER ID information, please wait until the second ring to answer a call.

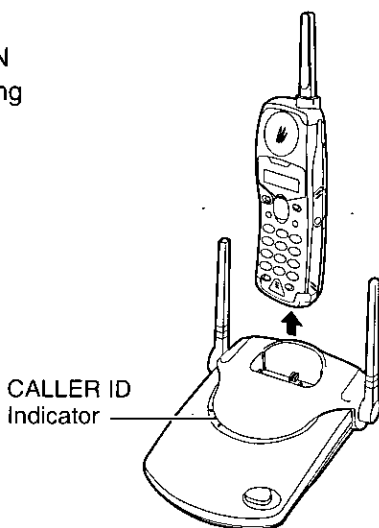
If the handset is off the base unit, press **TALK**.

- You can also answer a call by pressing any dialing button **0** to **9**, **\*** or **#** (— **Any Key Talk**).



## Auto Talk

If you set the Auto Talk feature to ON (p. 19), you can answer a call by lifting the handset off the base unit without pressing **TALK**.



# Caller ID Service

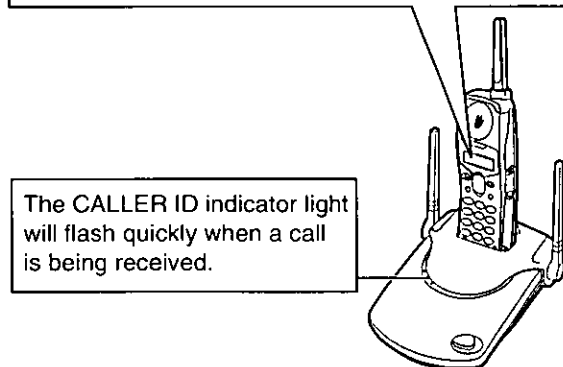
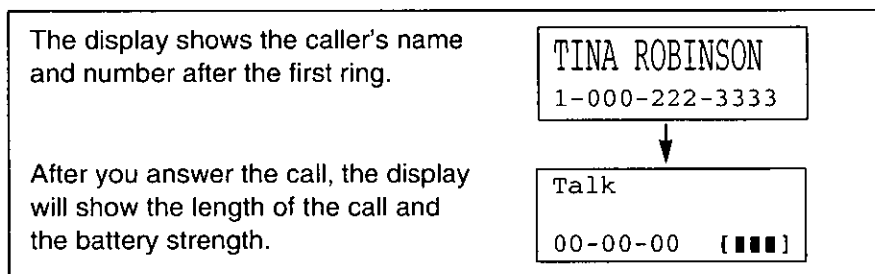
This unit is compatible with a Caller ID service offered by your telephone company. If you subscribe to a Caller ID service, the calling party's information will be displayed after the first ring.

The unit can record information of up to 50 different callers, including the time and date received and the number of times called, in the Caller List. The Caller List information is sorted by the most recent to the oldest call. When the 51st call is received, the first call is deleted.

Using the list, you can automatically call back a caller. You can store the callers' numbers from the Caller List into the directory.

If you subscribe to a Visual Call Waiting (Call Waiting ID) service, when a second call is received while talking, the new caller's name and phone number will be displayed (p. 46).

## How caller information is displayed when a call is received



- Caller information cannot be displayed in the following cases:
  - If the caller dialed from an area which does not provide a Caller ID service, the display will show "Out of area".
  - If the caller has requested not to display their information, the display will show "Private caller".



- If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services.
- In some calling areas, the name display service may not be available. For further information, please contact your telephone company.

## To check the number of new calls

When new calls have been received, the CALLER ID indicator flashes slowly on the base unit.

### While the handset is on the base unit:

If you have received 10 new calls, the display will show the following.

```

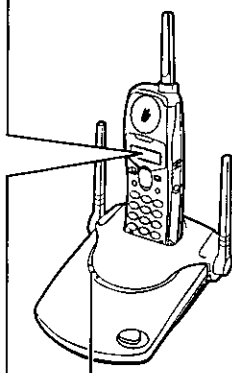
10 new calls
      {■■■■}
  
```

When you lift the handset, the display changes to the following.

```



10 new calls
v=New      ^=Old
  
```

- After 10 seconds, the display changes to the stand-by mode (p. 12).



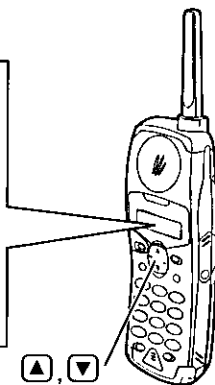
CALLER ID Indicator

### While the handset is off the base unit:

Press  or  to turn the display on. If you have received 10 new calls, the display will show the following.

```

10 new calls
v=New      ^=Old
  
```





# Using the Caller List





## Viewing the Caller List

To check who has called, follow the steps below.

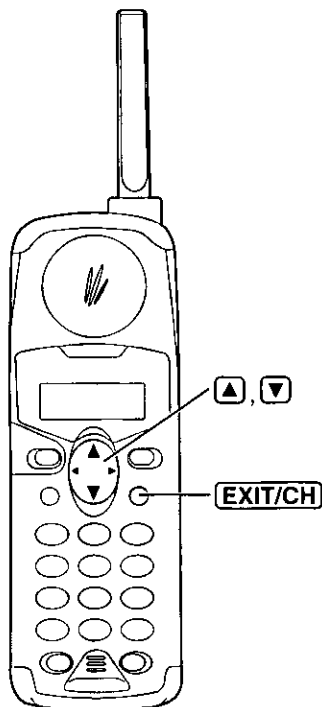
**Make sure that the handset is in the stand-by mode.**

- 1 Lift the handset off the base unit.  
OR  
If the handset is off the base unit,  
press  or  to enter the list.
  - The display will show the following.

|             |       |
|-------------|-------|
| 2 new calls |       |
| v=New       | ^=Old |

- 2 To search from the most recent call,  
press  (New key).  
To search from the oldest call, press  
 (Old key).
  - To scroll between callers, press  or .

- 3 To exit the list, press **EXIT/CH**.
  - The handset will return to the stand-by mode.



- Once new calls have been checked, "√" will be added.
- If "No items stored" is displayed in step 1, the Caller List is empty. Press **EXIT/CH** to exit the list.
- If more than one call is received from the same caller, the date and time of the last call will be recorded. If the same caller calls again, the call entry with "√" will be deleted.



## Ex. When you search from the most recent call:

Lift the handset off the base unit.

OR

If the handset is off the base unit, press or .

2 new calls  
√=New     ▲=Old

Press .

JACK SMITH  
111-2222  
3:10P JUN10

Press .

KEVIN PARKER  
333-4444  
11:50A JUN10 ✓

Press .

NANCY BROWN  
222-3333  
1:54P JUN 9 ×2

Press .

CINDY TURNER  
1-234-456-7890  
10:38A JUN 9 ✓

Press .

- The number of new calls will be displayed as "0 new call" after all of the new calls have been checked.
- If there is no name information for the caller, the display will only show the phone number.

To return to the previous caller, press .

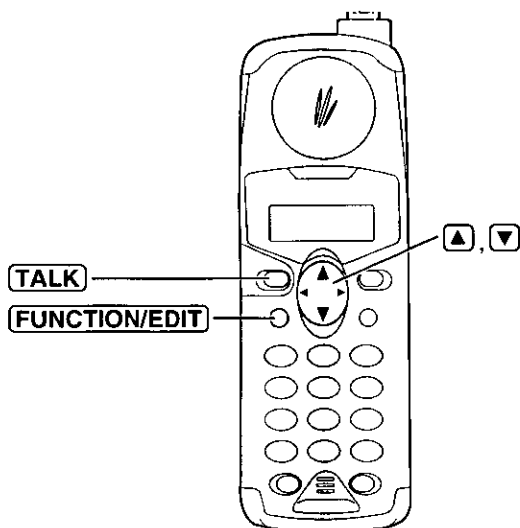
To exit the Caller List, press **EXIT/CH**.

- The handset will return to the stand-by mode.

### Display meaning:

- ✓ : You have checked this caller information, answered the call or called back the caller.
- ×2 - ×9 : The number of times they called (up to 9).  
After checking, "×2" - "×9" will be replaced with "✓".

### Calling Back from the Caller List



- 1** Lift the handset off the base unit.  
OR  
If the handset is off the base unit,  
press **▼** or **▲** to enter the list.

|                                 |
|---------------------------------|
| 3 new calls<br>v=New      ^=Old |
|---------------------------------|

- 2** Press **▼** or **▲** repeatedly to find the  
desired caller.

|   |
|---|
| CINDY TURNER<br>1-234-456-7890<br>11:20A JAN12 ×3 |
|---|

- 3** Press **TALK**.
- The displayed phone number is dialed  
automatically.

|                    |
|--------------------|
| Talk<br>1234567890 |
|--------------------|

|                         |
|-------------------------|
| Talk<br>00-00-00 [■■■■] |
|-------------------------|

- In some cases you may have to edit the number before dialing (p. 29).  
(Ex. You may have to add "1" for long distance calls.)  
If you did not store your area code (p. 17), the edited number will not be  
saved in the Caller List.
- If a phone number is not displayed in the caller information, you cannot  
call back that caller.



## Editing the Caller's Phone Number

The unit can edit a phone number into one of 4 patterns.

Make sure that the handset is in the stand-by mode.

- 1 Lift the handset off the base unit.  
OR  
If the handset is off the base unit, press  
▼ or ▲ to enter the list.

```

5 new calls
v=New      ^=Old
  
```

- 2 Press ▼ or ▲ repeatedly to find the desired caller.

```

FRED PARKER
321-5555
11:20A JAN12 x3
  
```

- 3 Press **FUNCTION/EDIT** to select a pattern. Each time you press **FUNCTION/EDIT**, the number is rearranged into one of 4 different patterns.

- (a) 1 -
- (b) 1 -  -
- (c)  -
- (d)

- The order in which patterns (a) - (d) are displayed depends on which pattern the telephone number is displayed in step 2.

(a) FRED PARKER  
1-321-5555  
11:20A JAN12 x3

(b) FRED PARKER  
1-234-321-5555  
11:20A JAN12 x3

(c) FRED PARKER  
234-321-5555  
11:20A JAN12 x3

(d) FRED PARKER  
321-5555  
11:20A JAN12 x3

- 4 After editing the number into the desired pattern, you can continue with calling back or storing procedures.  
To call back, press **TALK** (p. 28).  
To store the number in the directory, press **OK** (▶). Follow the instructions on the display (see page 30, from step 3).

## ➔ Using the Caller List

### Storing the Caller List Information in the Directory

You can store numbers that are in the Caller List into the directory.

**Make sure that the handset is in the stand-by mode.**

- 1 Lift the handset off the base unit.  
OR  
If the handset is off the base unit, press **▼**  
or **▲** to enter the list.

```
10 new calls
v=New      ^=Old
```

- 2 Press **▼** or **▲** repeatedly to find the caller you want to store in the directory. Then press **OK** **▶**.

```
CINDY TURNER
1-234-456-7890
11:20A JAN12 x3
```

- If the number requires editing, see page 29.

- 3 While the arrow points to "Save directory" press **OK** **▶**.

```
▶Save directory
Clear
v^          OK=Yes
```

**If there is no name information for the caller, "Enter name" will be displayed.**

- a) If a name is not required, press **OK** **▶**  
(Save key).

```
Enter name
□
*#=←→     OK=Save
```

- b) If a name is required, enter the name  
(p. 34). When finished, press **OK** **▶**  
(Save key).

```
Enter name
CINDY TURNER
*#=←→     OK=Save
```



- A beep sounds.
- The display will return to step 2. You can continue storing other items. To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

- You can exit the programming mode any time by pressing **EXIT/CH**.
- If the display shows "Memory is full" in step 3, the display will return to step 2. Press **EXIT/CH** to exit the list.  
To erase other stored items from the directory, see page 39.
- You cannot store caller information in the directory if a phone number is not displayed.




## Erasing the Caller List Information

After checking the Caller List, you can erase some or all of the entries. **Make sure that the handset is in the stand-by mode.**

### To erase a specific caller from the Caller List

- 1 Lift the handset off the base unit.  
OR  
If the handset is off the base unit, press  or  to enter the list.

```
10 new calls
v=New      ^=Old
```

- 2 Press  or  repeatedly to find the caller you want to erase from the caller list. Then press **OK** .

```
TOM REAGAN
444-5555
12:20A JAN12 ✓
```

- 3 Press  or  to select "Clear".



```
Save directory
▶Clear
v^      OK=Yes
```

- 4 Press **OK**  (Yes key).

- A beep sounds and the information is erased.
- After a few seconds, the display will show the previous caller information.
- To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.


```
Clear
```



### To erase all entries in the Caller List

- 1 Lift the handset off the base unit.  
OR  
If the handset is off the base unit, press  or  to enter the list.

Make sure this display is shown.

```
0 new call
v=New      ^=Old
```

- 2 Press **OK** .

- 3 Press  or  to select "All clear".

```
Exit
▶All clear
v^      OK=Yes
```

- 4 Press **OK**  (Yes key).

- A beep sounds and all entries are erased.
- The handset will return to the stand-by mode.

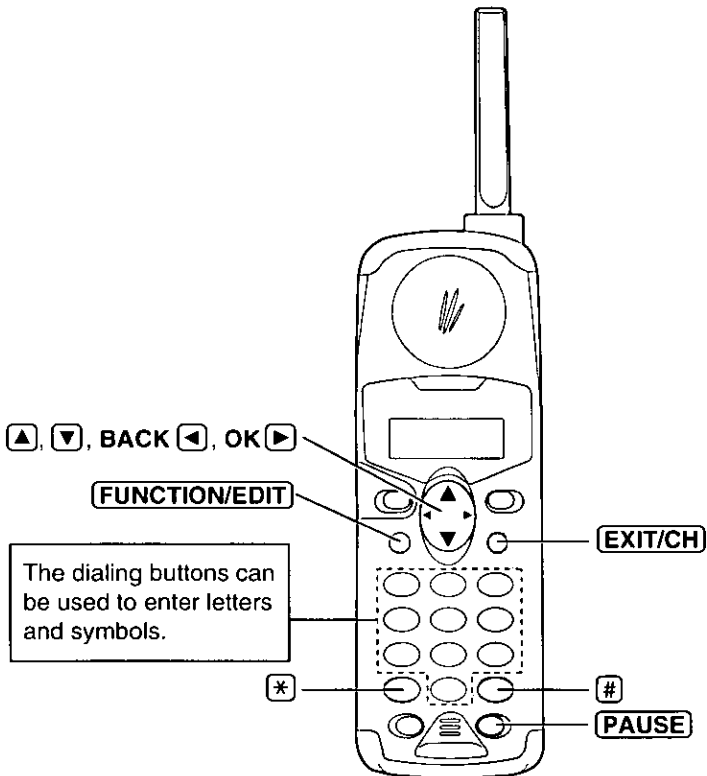
```
All clear
```

# Using the Directory

You can store up to 30 names and phone numbers in the directory. All directory items are sorted by the first word in alphabetical order. Using the directory, you can make a call by selecting a name on the handset display.

## Storing Names and Numbers in the Directory

Make sure that the handset is in the stand-by mode.







- 1 Press **FUNCTION/EDIT**.
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Program". Then press **OK** **▶** (Yes key).

```
Ringer volume
▶Program
v^          OK=Yes
```

- 3 While the arrow points to "Save directory", press **OK** **▶** (Yes key).

```
▶Save directory
Set flash time
v^          OK=Yes
```

- 4 Enter a name up to 15 characters with the dialing buttons, **\*** (**←**) or **#** (**→**).
  - See the steps for entering names and symbols (p. 34).
  - If a name is not required, press **OK** **▶** (Next key) and go to step 6.

```
Directory=
20 items
```

```
Enter name
□
*#=←→      OK=Next
```

```
Enter name
Tom Jones
*#=←→      OK=Next
```

- 5 Press **OK** **▶** (Next key).

```
Enter phone no.
```

- 6 Enter a phone number up to 22 digits.
  - If you misdial, press **BACK** **◀**. Digits are erased from the right.

```
0987654321□
OK=Save
```

- 7 Press **OK** **▶** (Save key).
  - A beep sounds.
  - The display will return to step 2. You can continue storing other items after pressing **OK** **▶** (Yes key).
  - To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

```
Tom Jones
0987654321
```

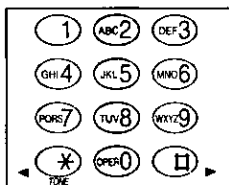
- If a pause is required for dialing, **PAUSE** can be stored in a phone number counting as one digit (p. 46) in step 6.
- You can exit the programming mode any time by pressing **EXIT/CH**.
- If the display shows "Memory is full" in step 3, the handset will return to the function list. Erase other stored items from the directory (p. 39).

## ➔ Using the Directory

### Steps for Entering Names and Symbols

The handset dialing buttons can be used to enter letters and symbols.

Each button selects a character as shown below.



| Keys  | Number of times key is pressed     |       |   |   |   |   |   |   |   |    |    |
|-------|------------------------------------|-------|---|---|---|---|---|---|---|----|----|
|       | 1                                  | 2     | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| ①     | #                                  | &     | ' | ( | ) | * | , | - | . | /  | 1  |
| ②     | A                                  | B     | C | a | b | c | 2 |   |   |    |    |
| ③     | D                                  | E     | F | d | e | f | 3 |   |   |    |    |
| ④     | G                                  | H     | I | g | h | i | 4 |   |   |    |    |
| ⑤     | J                                  | K     | L | j | k | l | 5 |   |   |    |    |
| ⑥     | M                                  | N     | O | m | n | o | 6 |   |   |    |    |
| ⑦     | P                                  | Q     | R | S | p | q | r | s | 7 |    |    |
| ⑧     | T                                  | U     | V | t | u | v | 8 |   |   |    |    |
| ⑨     | W                                  | X     | Y | Z | w | x | y | z | 9 |    |    |
| ⑩     | 0                                  | Blank |   |   |   |   |   |   |   |    |    |
| * (←) | To move the cursor □ to the left.  |       |   |   |   |   |   |   |   |    |    |
| # (→) | To move the cursor □ to the right. |       |   |   |   |   |   |   |   |    |    |

### If you make a mistake while entering a name

Use \* (←) or # (→) to move the cursor to the incorrect character, press **BACK** (↵) to delete and enter the correct character. Each time you press **BACK** (↵) a character is erased from the right.

To erase all characters, press **BACK** (↵) firmly.



## For example, to enter "Tom Jones":

- 1 Press **FUNCTION/EDIT**.
- 2 Press **▼** repeatedly until the arrow points to "Program", and press **OK** **▶** (Yes key).
- 3 While the arrow points to "Save directory", press **OK** **▶** (Yes key).
- 4 Press **8**.
- 5 Press **6** six times, then press **#** (**→**) to move the cursor to the right.
- 6 Press **6** four times.
- 7 Press **#** (**→**) twice to enter a blank.
- 8 Press **5**.
- 9 Press **6** six times, then press **#** (**→**) to move the cursor to the right.
- 10 Press **6** five times.
- 11 Press **3** five times.
- 12 Press **7** eight times.
- 13 When finished, press **OK** **▶** (Next key).
  - To enter a phone number, see page 33, from step 6.

```
Directory=
  20 items
```

```
Enter name
□
*#=←→ OK=Next
```

```
T
```

```
To
```

```
To
```

```
Tom
```

```
Tom
```

```
Tom Jo
```

```
Tom Jon
```

```
Tom Jones
```

```
Enter name
Tom Jones
*#=←→ OK=Next
```

```
Enter phone no.
```

• While entering names, the cursor will flash on the display.

## ➔ Using the Directory

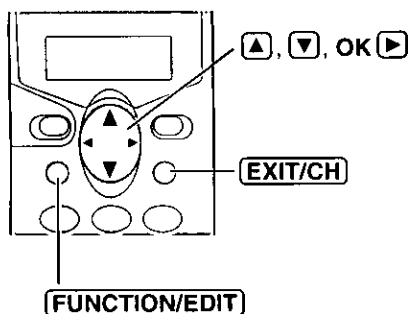
### Finding Items in the Directory

Make sure that the handset is in the stand-by mode.

1 Press **FUNCTION/EDIT**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Directory".

```
Redial
▶Directory
v^      OK=Yes
```



3 Press **OK** (▶) (Yes key).

- The first item is displayed.

```
Ann
1234567890
```

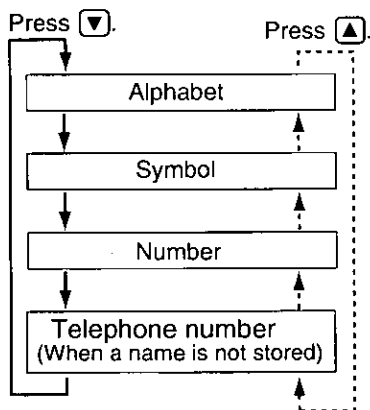
4 Press **▼** or **▲** until the desired item is displayed.

- All directory items are stored in the order shown on the right.

#### To search for a name by the initial:

Press the dialing button for the first letter of the desired name until any name with the same initial is displayed (see the Index table on page 37).

Ex. To find "Frank", press **3** repeatedly until the first item under "F" is displayed.



- You can leave the directory any time by pressing **EXIT/CH**.
- If "No items stored" is displayed in step 3, the directory is empty. To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.



| Keys | Index            | Keys | Index         |
|------|------------------|------|---------------|
| ①    | Other symbols, 1 | ⑥    | M, N, O, 6    |
| ②    | A, B, C, 2       | ⑦    | P, Q, R, S, 7 |
| ③    | D, E, F, 3       | ⑧    | T, U, V, 8    |
| ④    | G, H, I, 4       | ⑨    | W, X, Y, Z, 9 |
| ⑤    | J, K, L, 5       | ⑩    | 0             |

## Dialing from the Directory

1 Press **FUNCTION/EDIT**.

```
▶Redial
  Directory
v^      OK=Yes
```

2 Press **▼** or **▲** repeatedly until the arrow points to "Directory".

```
Redial
▶Directory
v^      OK=Yes
```

3 Press **OK** **▶** (Yes key).

- The first item is displayed.

4 Press **▼** or **▲** repeatedly to find the directory item that you want to dial (p. 36).

```
Frank
4567890
```

5 Press **TALK**.

- The number is dialed automatically.

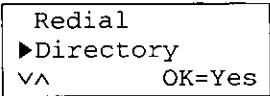
```
Talk
4567890
```

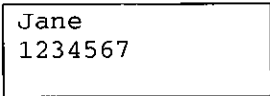
6 To hang up, press **TALK** or place the handset on the base unit.

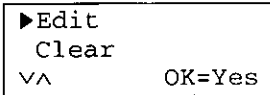
## ➔ Using the Directory

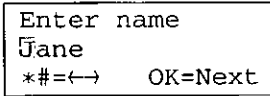
### Editing an Item in the Directory

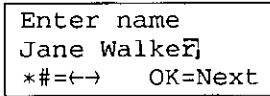
Make sure that the handset is in the stand-by mode.

- 1 Press **FUNCTION/EDIT**.
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Directory".

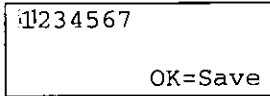
```
Redial
▶Directory
v^          OK=Yes
```
- 3 Press **OK** **▶** (Yes key).
  - The first item is displayed.
- 4 Press **▼** or **▲** repeatedly to find the directory item you want to change (p. 36). Then press **OK** **▶**.

```
Jane
1234567
```
- 5 While the arrow points to "Edit", press **OK** **▶**.

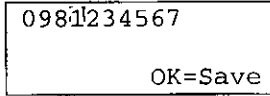
```
▶Edit
Clear
v^          OK=Yes
```
- 6 Press **OK** **▶** (Yes key).
  - If you do not need to change the name, go to step 8.
- 7 Edit the name by using the dialing buttons, **\*** (**←**) or **#** (**→**) (p. 34) up to 15 characters.

```
Enter name
Jane
*#=←→     OK=Next
```
- 8 Press **OK** **▶** (Next key).
  - If you do not need to change the number, press **OK** **▶** (Save key).
- 9 Add a number to the current number.
  - Each time you press **BACK** **◀** the digit to the left of the cursor is erased. To erase all of the digits, press **BACK** **◀** firmly.
- 10 When finished, press **OK** **▶** (Save key).
  - The display will return to step 4. You can continue editing other items.
  - To return to stand-by mode, press **EXIT/CH** or wait for 60 seconds.

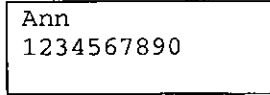
```
Enter name
Jane Walker
*#=←→     OK=Next
```



```
1|234567
OK=Save
```



```
0981|234567
OK=Save
```



```
Ann
1234567890
```

- You can exit the programming mode any time by pressing **EXIT/CH**.

## Erasing an Item from the Directory

Make sure that the handset is in the stand-by mode.

- 1 Press **FUNCTION/EDIT**.
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Directory".
- 3 Press **OK** **▶** (Yes key).
  - The first item is displayed.
- 4 Press **▼** or **▲** repeatedly to find the directory item you want to erase (p. 36).
- 5 Press **OK** **▶**.
- 6 Press **▼** or **▲** to select "Clear".
- 7 Press **OK** **▶** (Yes key).
  - The display will show the next item.
  - To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

```
Redial
▶Directory
v^          OK=Yes
```

```
Helen
1234567890
```

```
▶Edit
Clear
v^          OK=Yes
```

```
Edit
▶Clear
v^          OK=Yes
```

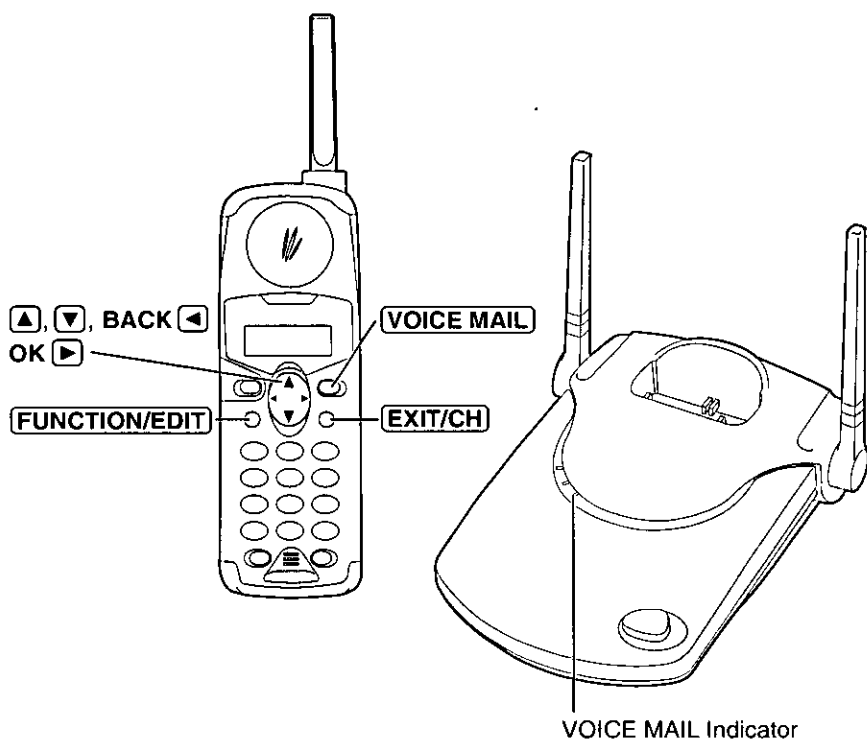
```
Clear
```

- You can exit the programming mode any time by pressing **EXIT/CH**.

# Voice Mail Service

Voice mail service is an electronic on-line answering system offered by your telephone company. After subscribing, the voice mail system can answer calls automatically when your line is busy or if calls are not answered. Callers can leave messages by following the pre-recorded instructions. When voice mail messages are recorded, "Voicemail" on the display and the VOICE MAIL indicator on the base unit will flash. You can access the voice mail system by simply pressing **VOICE MAIL**.

To use this feature, you must first store your access number.



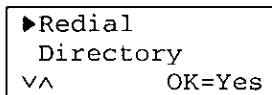




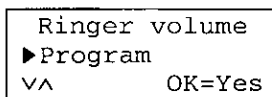
# Storing a Voice Mail Access Number

Make sure that the handset is in the stand-by mode.

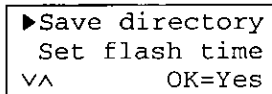
1 Press **FUNCTION/EDIT**.



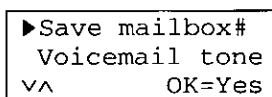
2 Press **▼** or **▲** repeatedly until the arrow points to "Program".



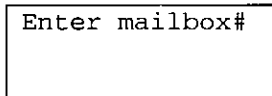
3 Press **OK** **▶** (Yes key).



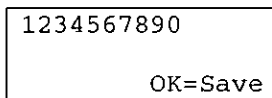
4 Press **▼** or **▲** repeatedly until the arrow points to "Save mailbox#".



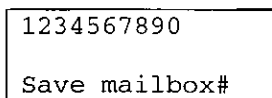
5 Press **OK** **▶** (Yes key).



6 Enter your access number up to 32 digits.  
• If you enter a wrong number, press **BACK** **◀**. Digits are erased from the right.



7 Press **OK** **▶** (Save key).  
• A beep sounds.  
• The display will return to the function list.  
To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.



Advanced Operation

## To erase a stored number

Press **BACK** **◀** in step 6.

• You can exit the programming mode any time by pressing **EXIT/CH**.

### Setting the Voice Mail Tone

If your voice mail service sends a voice mail tone after a new message has finished recording, set to "On". "Voicemail" on the display and the VOICE MAIL indicator on the base unit will flash when a message is recorded in your mailbox. You will hear a series of voice mail tones then a dial tone after pressing **TALK**. (Contact your service provider about your service.)

Set to "Off" if:

- you do not subscribe to a voice mail service,
- your voice mail service does not send a voice mail tone, or
- the unit is connected to a PBX.

Your phone comes from the factory set to "On".

**Make sure that the handset is in the stand-by mode.**

1 Press **FUNCTION/EDIT**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

|               |
|---------------|
| Ringer volume |
| ▶Program      |
| ▼▲ OK=Yes     |

3 Press **OK** **▶** (Yes key).

4 Press **▼** or **▲** repeatedly until the arrow points to "Voicemail tone".

|                 |
|-----------------|
| Save mailbox#   |
| ▶Voicemail tone |
| ▼▲ OK=Yes       |

5 Press **OK** **▶** (Yes key).

|                |
|----------------|
| Voicemail tone |
| :On            |
| ▼▲ OK=Save     |

6 Press **▼** or **▲** to select "Off" or "On".  
Press **OK** **▶** (Save key).

|                |
|----------------|
| Voicemail tone |
| :Off           |

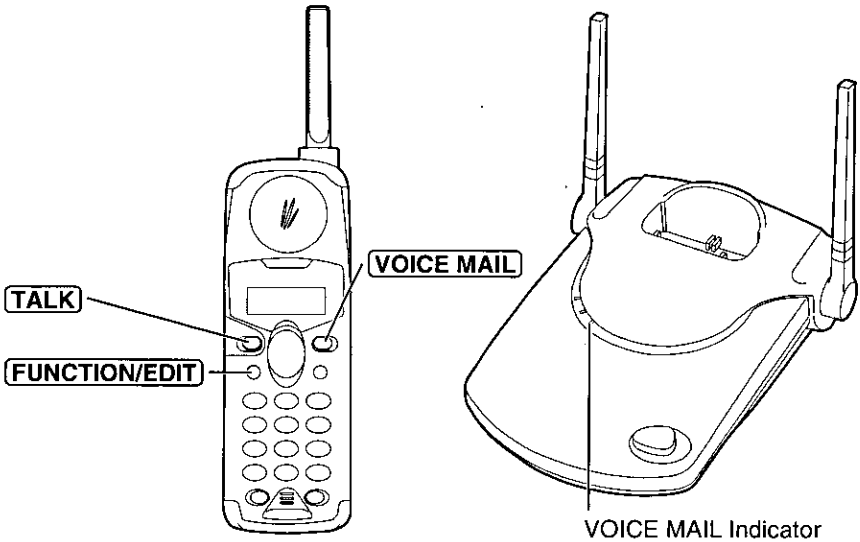
- The display will return to the function list.  
To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

• You can exit the programming mode any time by pressing **EXIT/CH**.

|   |
|---|
| If a power failure occurs, the setting will return to the factory preset (On).<br>Reprogram if necessary. |
|---|

# Listening to Voice Mail Messages

After receiving a voice mail message, "Voicemail" on the display and the VOICE MAIL indicator on the base unit will flash. To listen to your voice mail, follow the steps below.



**1** Press **VOICE MAIL**.

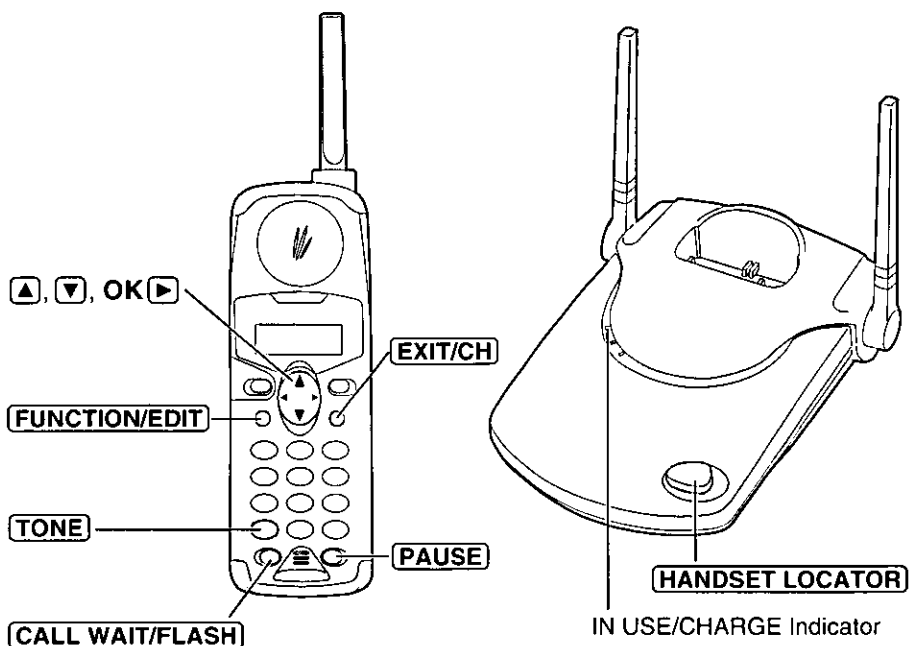
- The unit is connected to the telephone line and automatically dials the access number (p. 41).

**2** Follow the pre-recorded instructions.

**3** When finished, press **TALK**.

- If "Voicemail" on the display and the VOICE MAIL indicator on the base unit still flash even if you have listened to your voice mail message(s), press and release **FUNCTION/EDIT**, then press and hold **VOICE MAIL** until the unit beeps. The indicator will turn off and "Voicemail" on the display will disappear.
- If your voice mail service uses a voice mail tone and the recorded message is over 3 minutes long, "Voicemail" and the VOICE MAIL indicator may not flash.
- If your voice mail service uses a voice mail tone, the tone will be heard from any parallel connected phone. If you use another phone to retrieve messages, you have to dial your access number manually.

# Special Features



## Automatic Security Code Setting

Whenever you place the handset on the base unit, the unit automatically selects one of a million security codes. These codes help prevent the unauthorized use of your telephone line by another cordless telephone.

## Handset Locator

You can locate the handset or page the handset user with beep tones from the base unit.

1. Press **HANDSET LOCATOR**.

- The IN USE/CHARGE indicator flashes. The handset beeps for 1 minute and "Paging" is displayed.

2. To stop paging, press **HANDSET LOCATOR** again or press **TALK** twice on the handset.



# FLASH Button

Pressing **CALL WAIT/FLASH** allows you to use special features of your host PBX such as transferring an extension call or accessing special telephone services (optional) such as call waiting.

## Selecting the flash time (call waiting time)

The flash time depends on your telephone exchange or host PBX. You can select from flash times (call waiting times): "700, 600, 400, 300, 250, 110, 100 or 90 ms (milliseconds)" using the handset near the base unit. Your phone comes from the factory set to "700 ms".

**Make sure that the handset is in the stand-by mode.**

1 Press **FUNCTION/EDIT**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```
Ringer volume
▶Program
v^          OK=Yes
```

3 Press **OK** **▶** (Yes key).

4 Press **▼** or **▲** repeatedly until the arrow points to "Set flash time".

```
Save directory
▶Set flash time
v^          OK=Yes
```

5 Press **OK** **▶** (Yes key).

```
Flash time
:700ms
v^          OK=Save
```

6 Press **▼** or **▲** repeatedly until the desired time is displayed.

7 Press **OK** **▶** (Save key).

- A beep sounds.
- The display will return to the function list.  
To return to the stand-by mode, press **EXIT/CH** or wait for 60 seconds.

- You can exit the programming mode any time by pressing **EXIT/CH**.
- If you are connected via a PBX, a longer flash time may be necessary to use PBX functions (transferring a call etc.). Consult your PBX supplier for the correct setting.

If a power failure occurs, the setting will return to the factory preset (700 ms). Reprogram if necessary.

Advanced Operation

### For Call Waiting Service Users

Press **CALL WAIT/FLASH** if you hear a call-waiting tone while talking.

- The first call is put on hold and you can answer the second call.
- To return to the first caller, press **CALL WAIT/FLASH** again.
- If this function does not operate properly, the flash time (call waiting time) may not be set correctly. Consult with your telephone company for details. See page 45 on how to adjust the time.

### Visual Call Waiting (Call Waiting ID) Service

Visual Call Waiting (Call Waiting ID) Service allows your handset to display the second caller's information. After you hear a call-waiting tone while talking, the handset will display the caller's name with the phone number and "----Waiting----".

|  |
|--|
| NANCY BROWN<br>1-000-222-3333<br>----Waiting---- |
|--|

- The second caller's information will not be displayed when a parallel connected telephone is in use.
- Please contact your telephone company for details and availability in your area.

### Temporary Tone Dialing (For Rotary or Pulse Service Users)

Press **TONE** before entering access numbers which require tone dialing.

- The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the mode will return to pulse.
- Access numbers entered after pressing **TONE** will not be included when redialing.

### How to Use the PAUSE Button (For Analog PBX Line/Long Distance Service Users)

We recommend you press **PAUSE** if a pause is required for dialing with a PBX or to access a long distance service.

Ex. Line access number **9** (PBX)

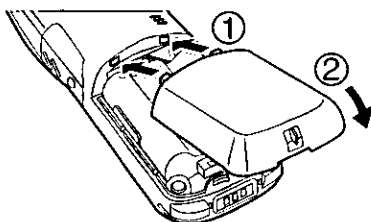
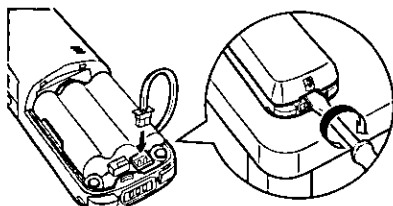
**9** ➡ **PAUSE** ➡ Phone number

- Pressing **PAUSE** once creates a 3.5 second pause. This prevents misdialing when you redial or dial a stored number.
- Pressing **PAUSE** more than once increases the length of the pause between numbers.

# Battery Replacement

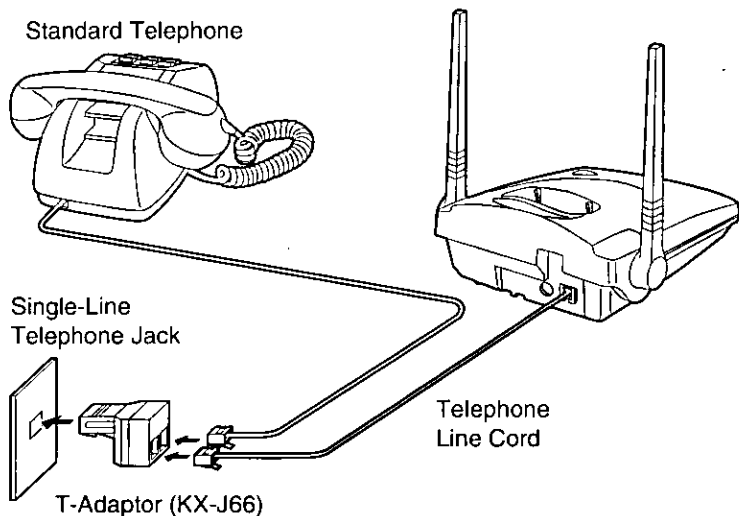
If "Recharge" is displayed and/or "[ ]" flashes after being fully charged, replace the battery with a new Panasonic HHR-P401 battery. To order, call the accessories telephone number on page 2. To avoid memory loss, replace within 3 minutes.

- 1 Lay the handset on a flat surface and **carefully** insert a flat-head screwdriver or similar object. Turn the driver **slowly** to remove the cover.
- 2 Replace the battery, and close the cover.
- 3 Be sure to charge the new battery for about 7 hours in order to display the battery strength prompt correctly (p. 11).



# Adding Another Phone

This unit will not function during a power failure. To connect a standard telephone on the same line, use the Panasonic T-adaptor KX-J66. To order, call the accessories telephone number on page 2.



# Before Requesting Help

| Problem  | Remedy   |
|--|--|
| "Out of range" is displayed and an alarm tone sounds.                        | <ul style="list-style-type: none"><li>• You are too far from the base unit. Move closer and try again.</li><li>• Place the handset on the base unit and try again.</li><li>• Plug in the AC adaptor.</li><li>• Raise the base unit antennas.</li></ul>   |
| The unit does not work.  | <ul style="list-style-type: none"><li>• Check the settings (p. 10–15).</li><li>• Charge the battery fully (p. 11).</li><li>• Clean the charge contacts and charge again (p. 12).</li><li>• Install the battery properly (p. 47).</li><li>• Place the handset on the base unit and unplug the AC adaptor to reset. Plug in, and try again.</li><li>• Re-install the handset battery within 3 minutes to avoid memory loss and place the handset on the base unit. Then try again.</li></ul> |
| Static, sound cuts in/out, fades. Interference from other electrical units.  | <ul style="list-style-type: none"><li>• Locate the handset and the base unit away from other electrical appliances (p. 3).</li><li>• Move closer to the base unit.</li><li>• Raise the base unit antennas.</li><li>• Press <b>(EXIT/CH)</b> to select a clearer channel.</li></ul>   |
| The handset does not ring.   | <ul style="list-style-type: none"><li>• The ringer volume is set to OFF. Set to HIGH or LOW (p. 20).</li><li>• If the line is connected to a low voltage system such as a PBX, the unit may not ring. Set the line mode to "B" (p. 15).</li></ul>  |
| The handset display is blank.  | <ul style="list-style-type: none"><li>• The handset is in the stand-by mode (p. 12). Press <b>(▼)</b> or <b>(▲)</b> to turn the display on.</li></ul>  |
| The handset display is still blank after pressing <b>(▼)</b> or <b>(▲)</b> . | <ul style="list-style-type: none"><li>• Charge the battery fully (p. 11).</li></ul>  |





| Problem  | Remedy  |
|--|---|
| You cannot program items, such as the dialing mode.  | <ul style="list-style-type: none"><li>• Programming is not possible while the unit is in the talk mode or when viewing caller information.</li><li>• Do not pause for over 60 seconds while programming.</li><li>• <b>▼</b> or <b>▲</b> may have been pressed when you picked up the handset. Press <b>(EXIT/CH)</b>, then try again.</li></ul> |
| Previously programmed information is erased.   | <ul style="list-style-type: none"><li>• If a power failure occurs, programmed information may be erased. Reprogram if necessary.</li></ul>  |
| You cannot store a name and phone number in the directory.   | <ul style="list-style-type: none"><li>• You cannot store a number while the unit is in the talk mode.</li><li>• Do not pause for over 60 seconds while storing.</li></ul>   |
| While programming or searching, the unit starts to ring and stops the program/search.                                      | <ul style="list-style-type: none"><li>• To answer the call, press <b>(TALK)</b>. Start again from the beginning after hanging up.</li></ul>   |
| The unit does not display the caller's name and/or phone number.   | <ul style="list-style-type: none"><li>• Other telephone equipment may be interfering with your phone. Disconnect it and try again.</li><li>• Other electrical appliances connected to the same outlet may be interfering with the Caller ID information.</li><li>• Telephone line noise may be affecting the Caller ID information.</li></ul>   |
| The display goes to the stand-by mode while viewing the Caller List.   | <ul style="list-style-type: none"><li>• Do not pause for over 60 seconds while searching.</li></ul>   |
| When a second call is received during a conversation, the unit does not display the new caller's name and/or phone number. | <ul style="list-style-type: none"><li>• The line mode selection is incorrect. See page 15.</li></ul>  |

## ➔ Before Requesting Help

| Problem  | Remedy  |
|--|---|
| <b>HANDSET LOCATOR</b> does not function.  | <ul style="list-style-type: none"><li>• The handset is too far from the base unit.</li><li>• The handset is engaged in an outside call or is viewing the Caller List. Wait until the IN USE/CHARGE indicator light goes out.</li></ul>      |
| You cannot redial the last number dialed.  | <ul style="list-style-type: none"><li>• If the last number dialed was more than 32 digits long, the number will not be redialed.</li><li>• Access numbers entered after pressing <b>TONE</b> will not be included when redialing.</li></ul> |
| "Recharge" is displayed, "{ ■}" flashes or the unit beeps every minute.                            | <ul style="list-style-type: none"><li>• Charge the battery fully (p. 11).</li></ul>   |
| You charged the battery fully, but "Recharge" is still displayed and/or "{ ■}" continues to flash. | <ul style="list-style-type: none"><li>• Clean the charge contacts and charge again (p. 11, 12).</li><li>• Install a new battery (p. 47).</li></ul>  |
| The IN USE/CHARGE indicator light does not go out while charging.                                  | <ul style="list-style-type: none"><li>• This is normal.</li></ul>   |
| You cannot have a conversation using the handset.  | <ul style="list-style-type: none"><li>• When the headset is plugged into the handset (p. 13), you must use the headset to talk with the caller. To have a normal cordless phone conversation, disconnect the headset.</li></ul>             |
| You cannot have a conversation using the headset.  | <ul style="list-style-type: none"><li>• Make sure that the headset is plugged into the headset jack properly (p. 13).</li></ul>   |
| If you cannot solve your problem   | <ul style="list-style-type: none"><li>• Call our customer call center at 1-800-211-PANA(7262).</li></ul>  |

# Important Safety Instructions



When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicenter when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicenter when the following conditions occur:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the unit.
  - C. If the unit has been exposed to rain or water.
  - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicenter.
  - E. If the unit has been dropped or physically damaged.
  - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

## SAVE THESE INSTRUCTIONS

## Important Safety Instructions

---

### **CAUTION:**

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

### **WARNING:**

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THE BASE UNIT TO RAIN OR ANY TYPE OF MOISTURE. ONLY THE HANDSET IS SHOCK AND SPLASH RESISTANT.

### **Splash-Resistant (HANDSET ONLY)**

KX-TG2550 handset is designed to be splash resistant.

You can use the handset with wet hands.

#### **CAUTION:**

- **Do not immerse in water or leave under running water.**
- Keep the handset away from salt water.
- Avoid exposure to prolonged high humidity.
- Since water in headset jack may cause damage, close the headset jack cover when the optional headset is not in use. When the optional headset is connected, do not use the handset with wet hands.
- If the handset is wet, wipe with a soft dry cloth.
- The base unit is not designed to be splash resistant. Do not place the wet handset on the base unit.

### **Shock-Resistant (HANDSET ONLY)**

Although KX-TG2550 handset is designed to be shock resistant, do not throw or step on the handset.



If requested by the telephone company, inform them as follows:

FCC Registration No. ....(found on the bottom of the unit)

Ringer Equivalence .....0.1B

The particular telephone line to which the equipment is connected.

This unit must not be connected to a coin operated line.

If you are on a party line, check with your local telephone company.

## **Ringer Equivalence No. (REN):**

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they:

(a) Promptly notify the customer.

(b) Give the customer an opportunity to correct the problem with their equipment.

(c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

### CAUTION:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

### Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce or eliminate interference.

- **Environment** — do not place the unit in a room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- **Medical** — consult the manufacturer of any personal medical devices, such as pacemakers, to determine if they are adequately shielded from external RF (radio frequency) energy. (The unit operates in the frequency range of 904MHz to 925MHz and 2406MHz to 2478MHz, and the power output level can range from 0.02 watts to 0.40 watts.) Do not use the unit in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF (radio frequency) energy.
- **Routine care** — wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder. When you leave the unit unused for a long period of time, unplug the AC adaptor from the outlet.
- **If there is any trouble** — disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult with your telephone company.

## For product service

- Panasonic Servicenters are listed in the servicenter directory.
- Call 1-800-211-PANA(7262) for the location of an authorized servicenter.

## When you ship the product

- Carefully pack your unit, preferably in the original carton.
- Attach a letter, detailing the symptom, to the outside of the carton.

### Symptom

---

---

- Send the unit to an authorized servicenter, prepaid and adequately insured.
- Do not send your unit to the Panasonic Consumer Electronics Company listed on the back cover or to executive or regional sales offices. These locations do not repair consumer products.

- This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Ce téléphone sans fil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este teléfono sin cordón fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- このコードレス電話機は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

**Panasonic Consumer Electronics Company,**  
**Division of Matsushita Electric Corporation of America**  
One Panasonic Way, Secaucus, New Jersey 07094

**Panasonic Sales Company,**  
**Division of Matsushita Electric of Puerto Rico, Inc.**  
Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park  
Carolina, Puerto Rico 00985