



Replace Instrument Panel Carrier Due To Premature Scratches/Stains

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|-----------------------|-----------------|----------------------|--------------------------------|-----------------------|-----------------------|
| Classification | Repair Bulletin | Section/Group | 14 - Instrument Panel & Pedals | Country/Region | United States, Canada |
| Year | 2017-2018 | Model | Model 3 | Version | LHD |

Bulletin Classification: This repair bulletin provides instructions and guidelines for a noted condition or a customer concern. The information provided can address a broad range of known or perceived issues with the operation of Tesla vehicles. This bulletin might not be VIN-specific. These instructions assume knowledge of motor vehicle and high voltage electrical component repairs, and should only be executed by trained professionals. Tesla assumes no liability for injury or property damage due to a failure to properly follow these instructions or repairs attempted by unqualified individuals.

This Service Document supersedes SB-18-14-001, dated 18-Jun-18. Each content change is marked by a vertical line in the left margin. Discard the previous version and replace it with this one.

Condition

On some Model 3 vehicles, the top surface of the Instrument Panel (IP) carrier is prone to premature outlines or stains (Figure 1), such as an object left on the IP carrier in the sunlight. These outlines or stains can be temporarily removed, but can return, making it difficult to remove permanently. In addition, the surface of the IP carrier might be overly susceptible to scratches when attempting to clean it (Figure 2).



Figure 1



Figure 2

Correction

Inspect the vehicle for symptoms related to the condition. If symptoms are present, replace the IP carrier with an updated component.

| Correction Description | Correction | Time |
|--|------------|------|
| SB-18-14-001 Not Applicable | S011814001 | 0.0 |
| Inspect IP Carrier; Replace IP Carrier Due To Premature Scratches/Stains | S021814001 | 2.0 |
| Inspect IP Carrier For Scratches Or Stains; No Replacement Necessary | S031814001 | 0.05 |

| Required Part(s): | Part Number | Description | Quantity |
|-------------------|--------------|--|----------|
| | 1083401-05-J | M3, IP, SUB ASY, BASE | 1 |
| | 1116594-00-B | BOLT,EHS,M6x19,[88],ZN,SMAT,ADH | 8 |
| | 1105061-00-E | BOLT,HF,M6x7,STL[88],ZN,SHLDR[8x18] | 2 |
| | 1028053-00-A | Kostal 10400691752 | 1 |
| | 1036655-00-A | BOLT RC M16x1.5x26 PC88 PTP | 1 |
| | 1458818-00-B | BOLT,PF,M10-1.5x36,[109],G0310[B],SMAT | 8 |

These part numbers were current at the time of publication. Use the revisions listed or later, unless otherwise specified in the Parts Manual.

| Special Tool(s): | Part Number | Description |
|------------------|--------------|---------------------------------|
| | 1133787-00-A | Key, Seat Belt Release, Model 3 |
| | 1082447-07-A | Torx Plus T45 |
| | 1108272-00-B | Cap, Logic Conn, Inv, 3DU |

Procedure

Inspect the IP carrier; if stains or scratches are found, replace the IP carrier (refer to Service Manual procedure 14052102).

Affected VIN(s) Affected Model 3 vehicles built between approximately July 10, 2017 and January 31, 2018.

NOTE: This is a simplified summary of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

For feedback on the accuracy of this document, email ServiceBulletinFeedback@tesla.com.