 <b>Tesla, Inc.</b> <b>Service Bulletin</b>		<h2>Rework Decor Trim Bracket</h2>	
<b>SB-21-14-002</b> August 4, 2021			
<b>Classification</b> Campaign Bulletin		<b>Section/Group</b> 14 - Instrument Panel & Pedals	<b>Mobile Service</b> Can Perform (where permitted)
<b>Model Year</b> 2021	<b>Model</b> Model 3	<b>Country/Region</b> Europe	<b>Version</b> LHD
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Campaign Bulletin: This campaign bulletin addresses a known non-safety-related condition and provides recommended technical diagnosis and repair procedures. Apply this procedure to all vehicles in the affected VIN list.

### Condition

On certain Model 3 vehicles sold in Europe, the glove box might not fully open.

### Correction

Rework the decor trim bracket. If necessary, replace the instrument panel decor trim and glove box.

Correction Description	Correction	Time
SB-21-14-002 Not Applicable	S012114002	0.00
Rework Decor Trim Bracket	S022114002	0.10
Rework Decor Trim Bracket; Replace Decor Trim	S032114002	0.15
Rework Decor Trim Bracket; Replace Decor Trim And Glove Box	S042114002	0.35

	Part Number	Description	Quantity
<b>Parts Required</b>	1048647-00-A	NET PAD, 40X8X3.5	1
<b>If Necessary</b>	1619569-00-A	IP, LHD, DECOR ASY, WOOD	1
	1621493-00-A	IP, DECOR ASY, ALUMINUM	1
	1083340-00-J	M3, IP, GLOVE BOX, ASY, BASE	1

These part numbers were current at the time of publication. Use the revision listed or later, unless otherwise specified in the [Parts Catalog](#).

**Special Tools** 1115241-00-A AIR BAG, INFLATABLE

**Shop Supplies** Super Glue, Permatex 82190  
BSI Insta-Set Adhesive Accelerator

## Procedure

1. Remove the main instrument panel decor trim (refer to Service Manual procedure [14057002](#)).
2. Cut 2 strips of net pad, each 2 cm long (Figure 1).



Figure 1

3. Glue 1 net pad on top of the rightmost decor trim bracket (Figures 2 and 3), and then glue the 2<sup>nd</sup> pad on top of the 1<sup>st</sup> pad (Figures 4 and 5). Allow the glue to dry for 1 minute.

**⚠ CAUTION:** Carefully apply the glue, and do not apply excess amounts of glue; the glue can damage the glove box or other customer-visible parts.

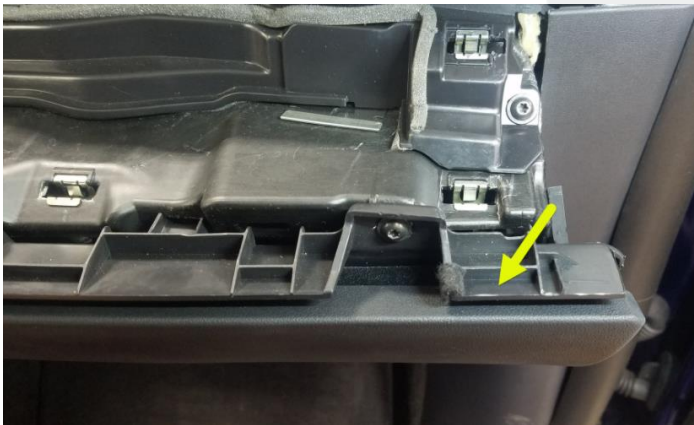


Figure 2



Figure 3



Figure 4



Figure 5

4. Protect all nearby customer-visible surfaces with cardboard and/or tape, and then spray adhesive accelerator on the net pad (Figure 6).

**⚠ WARNING:** Perform this step in a well-ventilated area and wear appropriate PPE such as gloves, eye protection, and face protection. Read the manufacturer's safety data sheet for more information.



**Figure 6**

5. Replace any damaged clips on the main instrument panel decor trim, and then install the trim on the instrument panel (refer to Service Manual procedure [14057002](#)).

**NOTE:** Do not install the air wave bezel caps or instrument panel end caps yet.

6. Open and close the glove box 3 times to verify the rework.
  - If the glove box consistently opens and closes without getting stuck, install all other components that were removed for access, and then discontinue this procedure.
  - If the glove box does not consistently open and close:
    - i. Remove the main instrument panel decor trim (refer to Service Manual procedure [14057002](#)).
    - ii. Carefully use a urethane scraper to remove the net pads from the decor trim bracket.

**⚠ CAUTION:** Take care not to damage the instrument panel or other customer-visible parts.

**NOTE:** Some leftover pad or adhesive residue is acceptable.

- iii. Install a new main instrument panel decor trim (refer to Service Manual procedure [14057002](#)).

**NOTE:** Do not install the air wave bezel caps or instrument panel end caps yet.

7. Open and close the glove box 3 times to verify the new main instrument panel decor trim.
  - If the glove box consistently opens and closes without getting stuck, install all other components that were removed for access, and then discontinue this procedure.
  - If the glove box does not consistently open and close, install a new glove box, and then install all other components that were removed for access (refer to Service Manual procedure [14051012](#)).

**NOTE:** If after replacing the glove box, the issue persists, escalate a Toolbox session to Service Engineering and wait for further instruction.