

SB40-0010
April 21, 1997

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Announcing the Strategy DK

Toshiba America Information Systems, Inc./TSD is proud to introduce its newest member to the Strategy Voice Processing family of products, the Strategy DK. The Strategy DK has been developed to be Toshiba's "in skin" voice processing solution and to be a competitive edge in the ever-expanding voice processing market. It is targeted for the low-to-middle range market, like our Strategy 6 and Strategy 6 Lite. The Strategy DK does not replace any current Strategy model, but instead enhances the entire product line and includes a two year warranty.

The Strategy DK is a complete voice processing system installed on a single printed circuit board and designed to be installed inside the Base or Expansion Cabinet/KSU of our Strata DK telephone systems. It comes pre-programmed to run in the DK280, but can be plug-and-play configured to work in the DK16e and DK16 and the soon to be available DK424. It can also be installed in our early model digital telephone systems, the DK96, DK56, and DK24.

The supported systems and recommended software versions are:

- ♦ Strata DK424 and DK280 — all releases
- ♦ Strata DK16e/DK16 — all releases
- ♦ Strata DK24/DK56/DK96 — Release 4

The Strategy DK, like the other Strategy products, can incorporate two methods of integration with our Strata DK telephone systems, DTMF inband signalling or the popular SMDI integration. In addition, the Strategy DK, because it is installed directly in the telephone system, can also monitor the status of extensions for busy/idle status, and a DSS/BLF console's Night Transfer key to enable incoming call routing applications.

Note SMDI is available only on the DK280 and DK424 (RCTUA processor does not support SMDI).

Toshiba TSD believes the new Strategy DK can provide our dealers with a substantial competitive edge in the advancing voice processing industry. It proves TSD's commitment to developing voice processing products to meet your customer's needs for now and the future.

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Feature Description

The Strategy DK has many of the same features available on our current Strategy PC-based systems, plus some features that are unique to the Strategy DK. (Please reference the December, 1996 *General and Feature Description Manuals* for details on Strategy features.)

Ease of Installation

- ♦ No cables/connections – just plugs directly into a cabinet slot.
- ♦ No additional station cards required.
- ♦ Plug and Play – already has pre-programmed mailbox programming.
- ♦ Phone Administration – additional mailboxes can be added via the System Administrator's mailbox.

Busy Station Identification - Strategy DK *Exclusive!*

The Busy Station Identification feature enables the Strategy DK to determine if a station is “busy” without performing a “hook-flash” and transfer. Strategy DK “reads” the data of a DSS console and knows instantly if the station is busy or in Do Not Disturb (DND) mode.

A station in DND mode returns a “busy” condition. DND and busy is processed the same way by the Strategy DK (i.e., the Busy chain is executed).

Due to the Strata DK architecture, only 58 stations can be monitored. User IDs without this feature will transfer calls in the normal fashion.

Strategy DK System Time - Strategy DK *Exclusive!*

The Strategy DK can be synchronized with the Strata DK KSU (KSU time) or run on its own system clock enabling the automatic Daylight Savings Time adjustment.

Night Transfer Alternate Routing - Strategy DK *Exclusive!*

A new feature called Night Transfer Alternate Routing is now available. The feature monitors the Strata DK DSS Night Transfer key in order to activate token programming for alternate routing applications.

Upgrading Strategy DK Voice Ports - Strategy DK *Exclusive!*

Upgrading the number of voice ports on the Strategy DK, does not require any additional hardware. Just place a call to Customer Service with the following information:

- ♦ Dealer Name and Number
- ♦ Order Number
- ♦ Dealer Contact and telephone number
- ♦ Site telephone number
- ♦ Remote system's password

The port upgrade will be activated by Toshiba remotely.

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Notes

- The Strategy DK must be reset for the new ports to be activated.
- Message Alternate rate and volume control are not available on the Strategy DK.

Hardware Description

The Strategy DK can be purchased with 2, 4, 6, or 8 voice ports and comes standard with 24 hours of voice storage. It comes with the following hardware features:

- ♦ An integrated 2400 baud modem for installation, maintenance, and upgrades.
- ♦ Two external serial ports for local or remote administration and integration applications (SMDI, IVR).
- ♦ Digital Signal Processor (DSP) technology.

The Strategy DK shares the same DSP technology used on our Strategy PC-based systems. A DTMF receiver (RRCS, K4RCU, or CRCU) is required for the Strata DK telephone system.

Software Description

We developed the Strategy DK to run on the same software platform that is currently available on the rest of the Strategy product line. Which means that all of the programming screens are exactly like those that are used in our current product. The Strategy DK administration programming is through the use of the Strategy Admin software, first introduced with the Strategy 4 Lite system.

Enhanced Strategy Admin Software

And speaking of Strategy Admin, we were asked to make it simpler and more user friendly. So making its debut with the Strategy DK is an enhanced version of Strategy Admin (version VSA.2G). Our newest Admin comes with a menu driven interface for easier functionality and new utilities that provide a more efficient means to configure Strategy and reduce installation time. This new Admin can function on a limited basis with Strategy 4 Lite, software version V4.2E. Full compatibility will be available with Release 3 software on the Strategy 4 Lite in the 4th Quarter of 1997.